

**JOINT MEETING - CABINET MEMBER FOR ECONOMIC DEVELOPMENT,
PLANNING AND TRANSPORTATION AND THE CABINET MEMBER FOR
STREETPRIDE SERVICES**

**Venue: 3rd Floor Training Room, Date: Monday, 21st September, 2009
Bailey House,
Rawmarsh Road,
ROTHERHAM.**

Time: 10.00 a.m.

A G E N D A

1. To determine if the following matters are to be considered under the categories suggested in accordance with Part 1 of Schedule 12A (as amended March 2006) to the Local Government Act 1972.
2. To determine any item which the Chairman is of the opinion should be considered later in the agenda as a matter of urgency.
3. Performance Indicators - 1st Quarter Results - 1st April to 30th June 2009. (report attached) (Pages 1 - 31)
Alan Platt, Best Value Officer, to report.
- to report the 1st quarter results.
4. Knollbeck Lane Gateway, Brampton Bierlow Phase 2 Environmental Improvements. (report attached) (Pages 32 - 37)
Andrew Newton, Implementation Officer, to report.
- to report the proposals.

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| ROTHERHAM BOROUGH COUNCIL – REPORT TO MEMBERS |
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| 1. | Meeting: | Joint Delegated Powers Meeting Regeneration and Development Services and Streetpride |
| 2. | Date: | 21 September 2009 |
| 3. | Title: | Performance Indicators, first quarter results 1 April to 30 June 2009 |
| 4. | Directorate: | Environment and Development Services |

5. Summary

To ensure continuous improvement of its services, the Council operates a quarterly system of reporting its performance indicators and these have been set with agreed targets and priorities of the Community, Members and Senior Managers.

This report outlines the performance results up to the first quarter of the year 2009/2010. The report focuses on indicators affected by the following issues:-

- Performance measures in the EDS suite of performance indicators
- Performance indicators that have not reached their target setting
- Performance clinics
- All England upper quartile comparisons 2007/2008
- PriceWaterhouse Coopers upper quartile comparisons 2008/2009
- The New Performance Framework – *Single Set of National Indicators, out of 198 indicators EDS indicators are identified in this report. Local Area Agreement (LAA) indicators for which EDS is responsible have also been identified.*
- Equalities report
- Risk Management report.

6. Recommendations

It is resolved that:-

- a) **The Cabinet Member and advisor consider EDS performance results.**
- b) **The performance indicator first quarter results for 2009/2010 are noted.**
- c) **That the Councils position in comparison with the Audit Commission 2007/2008 All England upper quartile results is noted.**

7. Proposals and Details

The programme area approach to quarterly reporting is to focus attention on performance indicators that have failed to meet their target.

The report consists of:-

- a) A main report containing the EDS suite of performance indicators.
- b) An exception report identifying performance indicators that require attention entitled Performance News and First Quarter kpi Summary 2009/2010.
- c) The EDS Directorate Management Team aim to improve the **red** indicators contained in the exception report.
- d) The new set of National Performance Indicators.

8. Finance

Financial support for the performance measures comes from set budgets, Local Transport Plan (LTP), Pathfinder, Yorkshire Forward, National Lottery, European Structural Fund, European Regional Development Fund, Housing Pathfinders, LAA performance indicators, Local Land Charge Searches and Planning Applications. A small percentage of indicators attract incoming subscriptions. Indicators requiring financial support have been identified in the exception report.

The Local Area Agreement (LAA) attracts £2m for a three year agreement.

9. Risks and Uncertainties

Performance Management is a key driver in the effective delivery and provision of services. It also supports the aims of the Comprehensive Area Assessment (CAA) framework and will feature in the November assessment this year.

- Financial support plays a major part in ensuring that indicators achieve their targets.
- From April 2008 those indicators in the National Indicator Set (NIS) for which EDS has assumed responsibility have been integrated into the directorate, this also applies to the Local Area Agreement (LAA) indicators, they will be the means through which Authorities and their partners will be assessed by central government.
- The Comprehensive Area Assessment (CAA) took over from the CPA on the 1 April 2009 and will be assessed in the autumn of 2009.

10. Policy and Performance Agenda Implications

Links to:-

- The Councils Golden Thread
- Political Priorities (Councils themes)
- Community Plan
- The Year ahead Statement 2009/2010 (Shaping The Future)
- Local Area Agreement – the new LAA absorbs up to 35 indicators from the National Indicator Set.
- Service Plans

11. Background Papers and Consultation

Report includes:

Appendix A, the first quarter results of the EDS suite of performance indicators
Appendix B, the first quarter performance indicator summary report (Performance
News and First Quarter kpi Summary 2009/2010)

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Environment and Development Services Performance Indicators 2009/2010 Q1 Appendix A

| Indicator number | Indicator title | BV Theme | Officer Responsible | Description | Top Quartile 08/09 | 08/09 Actual or baseline | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 | cumulative | Year End Target | Outturn Projected | Target Y/N | Rating | Comments |
|-------------------------------|--|----------|----------------------------------|--|--|--------------------------|-----------|-----------|-----------|-----------|------------|-----------------|-------------------|------------|--------|--|
| National Indicator Set | | | | | | | | | | | | | | | | |
| CSPI 51 | Active borrowers as a percentage of population | Alive | Elenore Fisher | Measures the number of Library users borrowing at least one item during the 12 months to 31st March as a % of the local resident population . | N/A | 18.67% | 9.50% | | | | 9.50% | 19% | 19% | Yes | 😊 | We have improved on the percentage for the first quarter last year(8.9%), so this is very encouraging. If this pattern continues throughout the year, then we should reach or even exceed our year end target of 19%. |
| NI 8 | Adult Participation in Sport | Alive | Steve Hallsworth | Measures the % of adults participating in at least 30 minutes moderate intensity sport and active recreation on three or more days a week. This includes walking. | 23.2% Price Waterhouse Coopers (PWC) | 19% | | | | | | 20% | 20% | Yes | 😊 | This indicator is measured via the Sport England / MORI Active People telephone survey of a sample residents in all Local Authority Areas. Active People is a rolling survey which reports annually in December. Interim results released by Dept for Culture Media and Sport (DCMS) during June 2009 and based on interviews completed between October 2008 - March 2009 are positive with 21% of Rotherham adults participating in sport and active recreation for 30 minutes at least 3 times per week. The final 09/10 outturn to be reported in December 2009 will, however, include analysis of an additional six months survey data collected between April - September 2009. |
| NI 9 | Use of Public Libraries | Alive | Elenore Fisher Bernard Murphy | Measures the % of the adult (aged 16 plus) population who say they have used their public library service during the last 12 months. | 51.59% PWC | 43.5% | | | | | 43.5% | 45% | 45% | Yes | 😊 | The three 'cultural' participation indicators for libraries, museums and arts are measured via the Sport England / MORI Active People telephone survey of a sample of residents in all Local Authority Areas. This survey is entirely independent of local authorities. Interim data released by the DCMS in June 2009 is positive indicating improving participation as follows: NI 9 Libraries 43.8% (+0.3%); NI 9 Museums 45.5% (+1.7%); and NI 11 Arts 35.8% (+2.2%). The final 09/10 outturns to be reported in December 2009 will include analysis of an additional six months survey data collected between April - September 2009. |
| NI 10 | Visits to Museums and Galleries | Alive | Elenore Fisher | Measures the % of the adult population who say they have attended a museum or art gallery in the local area at least once in the preceding 12 months | 56.2% PWC | 43.8% | | | | | 43.8% | 45% | 45% | Yes | 😊 | |
| NI 11 | Engagement in the Arts | Alive | Elenore Fisher | Measures the % of the adult (aged 16 plus) population that have engaged in the arts at least three times in the past 12 months. Can include attending a theatre or playing a musical instrument at home. | 49.2% PWC | 33.6% | | | | | 33.6% | 35% | 35% | Yes | 😊 | |
| NI 37 | Awareness of civil protection arrangements in the local area | Safe | Ian Smith Alan Matthews | The building of front line respondents capabilities to effectively plan for and respond to emergencies (Place Survey) | | 15% | | | | | 15% | N/A | 15% | Yes | 😊 | Place survey is carried out every 3 years and the result from the 2008 survey was 15%. Other councils have similar outturn percentages. |
| NI 47 | People killed or seriously injured in road traffic accidents for Rotherham | Safe | Ken Wheat Stuart Savage | A preventative approach will be taken to minimise crime , accidents and hazards: and further strengthen resilience and thus safeguard all Rotherham citizens. | 1.1% PWC | -1.0% | | | | | -1.0% | 1.9% 2009 | 1.9% | Yes | 😊 | Annual result |
| NI 47 | People killed or seriously injured in road traffic accidents Local Area Agreement (LAA) | Safe | Ken Wheat Stuart Savage | A preventative approach will be taken to minimise crime , accidents and hazards: and further strengthen resilience and thus safeguard all Rotherham citizens. | | 585 | 137 | | | | 137 | 619 2009 | 619 | Yes | 😊 | The All KSI target for South Yorkshire was met in 2008 based on the 3 year moving average. The provisional result from quarter 1 indicates that we are also on course to meet the target for 2009. |
| NI 48 | Children killed or seriously injured in road traffic accidents for Rotherham | Safe | Ken Wheat Stuart Savage | To measure the number of children aged under 16 years KSI in road traffic accidents. | 0% PWC | 11.8% | | | | | | 6.3% 2009 | 6.3% | Yes | 😊 | Annual result |
| NI 48 | Children killed or seriously injured in road traffic accidents | Safe | Ken Wheat Stuart Savage | To measure the number of children aged under 16 years KSI in road traffic accidents. | | 13 | 1 | | | | 1 | 15 2009 | 15 | Yes | 😊 | The Rotherham child KSI target for 2008 was met based on the 3 year moving average. The provisional result for the first quarter of 2009 is encouraging and if results for subsequent quarters remain at a similar level the target for 2009 should be met. |
| NI 57 | Children and young people's participation in high-quality PE and sport LAA | Alive | Steve Hallsworth | Measures the % of 5-16 year olds doing 2 hours of high quality physical education and sport and the % of all 16-19 year olds participating in 3 hours of sport each week. | N/A | 78% | | | | | 78% | 81% | 81% | Yes | 😊 | Performance is based on the results of a Government led schools survey completed annually during Summer term and reported during October. Performance is managed by the local Schools Partnerships with Council input via the Continuing Professional Development Programme for Teaching PE in Schools co-ordinated by the Sport Development Team. The local Schools Partnerships own projections indicate performance above the target of 81% but outturns cannot be officially confirmed until October 2009. |

Environment and Development Services Performance Indicators 2009/2010 Q1 Appendix A

| Indicator number | Indicator title | BV Theme | Officer Responsible | Description | Top Quartile 08/09 | 08/09 Actual or baseline | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 | cumulative | Year End Target | Outturn Projected | Target Y/N | Rating | Comments |
|------------------|---|-----------|---------------------------------|--|--------------------|--------------------------------|-----------|-----------|-----------|-----------|------------|-------------------|-------------------|------------|--------|---|
| NI 151 | Overall employment rate LAA | Achieving | Simeon Leach Neil Rainsforth | Maximise employment opportunities for all by supporting disadvantaged people into work. | 78.74% PWC | 71.80% Published in June 08 | 71.20% | | | | 71.20% | 72.00% | 72.00% | No | ☹️ | Annual Population Survey from the ONS - data is usually released 7/8 months in arrears. Rotherham is showing an employment rate 3.3% below the national average for the quarter ended September 2008. (71.2% against GB average of 74.5%). LAA target is for an increase of 1.0% in employment rate by 2011 (0.5% to 72.0% for 09/10). Claimant count rate is now starting to rise appreciably as a result of the economic downturn and this is now starting to impact on the employment rate which is likely to worsen over the coming quarters. |
| NI 152 | Working age people claiming out of work benefit LAA | Achieving | Simeon Leach Neil Rainsforth | Maximise employment opportunities for all by supporting disadvantaged people into work. | 8.92% PWC | 14.40% Published in June 08 | 14.40% | | | | 14.40% | 13.90% | 13.90% | No | ☹️ | LAA target for drop of 0.3% over the year - latest DWP benefit data (for year to August 2008) shows a fall of 0.2% to 14.4% over the last year, but a 0.1% increase on last quarter. 2009/10 to reduce to 13.9% and 2010/11 to reduce to 13.4%. Recent large rises in jobless claimants due to the national recession will make this target very difficult to achieve over the coming quarters. |
| NI 153 | Working age people claiming out of work benefits in the worst performing neighbourhoods | Achieving | Simeon Leach Neil Rainsforth | This indicator will measure the progress on reducing concentrations of worklessness within the LAA. | 26.4% PWC | 27.60% Published in June 08 | 27.60% | | | | 27.60% | 28.00% | 28.00% | No | ☹️ | Same measure as NI 152 but for most deprived SOAs. Fall from May07 baseline by 0.2% (DWP benefit data for year to May 2008) but a small rise of 0.1% in last quarter. Rises in jobless claimants due to recession / rising unemployment will affect performance on this indicator as per NI152. 2009/10 target of 28.0% recognises difficult economic conditions with 2010/11 target of reducing to 25.2%. |
| NI 154 | Net additional homes provided LAA | Achieving | Nick Ward Andy Duncan | The number of new homes built, taking into account homes lost through demolitions. | 1400.5 PWC | 588 | 115 | | | | 115 | 450 | 450 | Yes | 😊 | On target |
| BV109a NI157 | Planning Applications: Major Applications | Planning | Bronwen Peace Nigel Hancock | Percentage of major applications determined within 13 weeks. | 79.10% | 73.13% | 69.23% | | | | 69.23% | 76.00% | 76.00% | No | ☹️ | One application had to be referred to the Government Office before it could be determined. They sent it back 1 day after the statutory period had expired which was outside our control. |
| BV109b NI157 | Planning Applications: Minor applications | Planning | Bronwen Peace Nigel Hancock | Percentage of minor applications determined within 8 weeks. | 83.70% | 81.97% | 94.68% | | | | 94.68% | 84.00% | 84.00% | Yes | 😊 | Above target |
| BV109c NI157 | Planning Applications: 'Other' applications | Planning | Bronwen Peace Nigel Hancock | Percentage of 'other' applications determined within 8 weeks. | 91.80% | 93.63% | 95.08% | | | | 95.08% | 94.00% | 94.00% | Yes | 😊 | Above target |
| NI 159 | Supply of ready to develop housing sites | Achieving | Andy Duncan Nick ward | Planning Policy Statement 3 requires LPA's to maintain a 5 year supply of deliverable sites for housing through their LDF. Requirement to monitor through the Annual Monitoring Reports (AMR). | | 80.34% | 81.51% | | | | 81.51% | 100% | 82% | Yes | 😊 | The production of the Strategic Housing Land Availability Assessment (SHLAA) is a pre-requisite to servicing this indicator. The latest SHLAA gives us the 5 year supply at the end of '07/'08 and gives us, therefore, the figure for the baseline. The figures for the last year are an estimate based on the comparison of completions against new permissions granted. This figure is provisional and will not meet the requirements of the guidance, in relation to calculating the 5 year supply, until the next Strategic Housing Land Availability Assessment (SHLAA) is completed, at which time the figure will improve considerably as the next SHLAA will include the immerging LDF site in the supply. |
| NI 166 | Average earnings of employees in the area | Achieving | Simeon Leach Neil Rainsforth | Earnings per job is a suitable proxy i.e. measurement of earnings allows all LA's to monitor a rough proxy of productivity . Used with the employment rate this indicator allows LA's to make a broad assessment of economic output. | £483.48 PWC | £420.0 | | | | | | £435 | £435 | Yes | 😊 | Median gross weekly pay for full-time employees on a workplace basis. Taken from latest ASHE survey - it must be noted that there can be large fluctuations year on year due to sample sizes used. Revised targets going forward of £435 for 09/10 then £447 & £460 in following years. |
| NI 167 | Congestion - average journey time per mile during the morning peak LAA | Achieving | Ken Wheat Ian Ashmore | Co-ordinate innovation partnerships to improve sustainable infrastructure , address and adapt to climate change. | 3 min 62 sec's | 4 min 0.9 sec's | | | | | | 4 min 38 sec's | 4 min 38 sec's | Yes | 😊 | Annual survey |

| Environment and Development Services Performance Indicators 2009/2010 Q1 Appendix A | | | | | | | | | | | | | | | | |
|---|--|-----------|---|--|--------------------|--|------------------|-----------|-----------|-----------|------------------|-----------------|-------------------|------------|--------|---|
| Indicator number | Indicator title | BV Theme | Officer Responsible | Description | Top Quartile 08/09 | 08/09 Actual or baseline | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 | cumulative | Year End Target | Outturn Projected | Target Y/N | Rating | Comments |
| BV223 NI168 | Condition of Principal Roads LAA | Transport | Bob Stock David Cooper | Percentage of the authority principal road network where structural maintenance should be considered. SCANNER | 3.0% | 5.0% | 5.0% | | | | 5.0% | 4.0% | 4.0% | Yes | 😊 | Annual survey |
| BV224a NI169 | Condition of Non-Principal Classified Roads | Transport | Bob Stock David Cooper | Percentage of the non-principal classified road network where maintenance should be considered. SCANNER | 5.00% | 8.00% | 8.00% | | | | 8.00% | 8.00% | 8.00% | Yes | 😊 | Annual survey |
| NI 170 | Previously developed land that has been vacant or derelict for more than 5 years | Proud | Andy Duncan Scott Thurlby | To gauge the success of LA's in facilitating the re-use of brownfield land as a contribution to regeneration and economic growth. | | 2.75% | 2.75% | | | | 2.75% | 3.75% | 3.75% | Yes | 😊 | Annual return the next outturn is due in October. |
| NI 171 | VAT registration rate LAA | Achieving | Simeon Leach Neil Rainsforth | Promote business start ups, growth and inward investment. | 59.95 PWC | 40.3 | | | | | | 40.2 | 40.2 | Yes | 😊 | Formerly VAT registrations this now uses new dataset to also include PAYE with a revised baseline/targets (measured per 10,000 adult population released end of each year - 2007 data released Dec 08). LAA targets set at 40.8, 41.2, 41.5 for the next three years. |
| NI 172 | VAT. registered businesses in the area showing growth | Achieving | Simeon Leach Neil Rainsforth Tim O'Connell | To show the strength of the small business sector by monitoring employment growth within existing businesses. | 13.67% PWC | 13.80% | | | | | | 12.00% | 12.00% | Yes | 😊 | This is a new indicator requiring access to the Inter-departmental business register (IDBR) - baseline data released for increases between 2006-07 to give 08/09 actual figure of 13.8%. Given the impact of the recession, the number of companies showing employment growth is likely to be much reduced in the short/medium term. Targets over next 3 years set at 12%, 13.5% and 15%. |
| NI 173 | People falling out of work and on incapacity benefit | Achieving | Simeon Leach Neil Rainsforth | DWP, DH and HSE, seeks to improve the health of working age people and ensure that people with health conditions or disabilities are able to enter, remain or quickly return to work. | 0.5% PWC | 2.60% | 2.70% | | | | | 2.80% | 2.80% | Yes | 😊 | Data is taken from the DWP 'on-flows' database - 2.6% 08/09 relates to May 08 data. Little change over last few quarters but increase of 0.1% in last quarter takes just over target. Given current difficult conditions in the labour market a target of 2.8% set for 2009/10 and reduction to 2.6% for 2010/11. |
| NI 174 | Skills gap in the current workforce reported by employers | Achieving | Simeon Leach Neil Rainsforth | Skills gaps exist where employers report having employees who are not fully proficient at their job. The indicator helps understand whether employers skills needs are being met, and is directly related to economic development in which LA's have an important role. | 14% PWC | 16.71% | | | | | | 20.00% | 20.00% | Yes | 😊 | Survey based data from Learning Skills Council (LSC) (expected to be run every two years) - 2005 baseline data, latest 2007 data giving 08/09 actual figure is showing large drop. Doubt over reliability / sample sizes used in this survey but target of 25% is fall of over 4% on 2005 baseline. |
| NI 175 | Access to services and facilities by public transport, walking and cycling | Achieving | Ken Wheat Paul Gibson SYPT | This indicator measures access to selected core services and facilities by individuals via non-private modes of transport, which may include, but is not limited to: public transport, demand responsive transport, walking and cycling. | 96% PWC | 99.5% Access to local centres | | | | | | 98.7% | 98.7% | Yes | 😊 | Annual survey |
| NI 176 | Working age people with access to employment by public transport (and other specified modes) | Achieving | Ken Wheat Paul Gibson SYPT | Indicator measures the % of people of working age living within the catchment area of a location with more than 500 jobs by public transport, demand responsive transport and/or walking. | 88% PWC | 88% for SY | | | | | | | | Yes | 😊 | Annual survey |
| NI 177 | Local bus and light rail passenger journeys originating in the authority area | Achieving | Ken Wheat Paul Gibson SYPT | All passengers travelling on registered local bus services and light rail services should be counted. This includes all travelling on school bus services available to the public, and passengers travelling on flexibly routed bus services other than Dial-a- Ride services. | 26.472m PWC | 133.2m | | | | | | 135,600,000 | 135,600,000 | Yes | 😊 | Annual survey |
| NI 178 | Bus services running on time | Achieving | Ken Wheat SYPT Ian Ashmore Richard Baker | Bus punctuality - defined as keeping public service buses on their scheduled bus departure times. This indicator is measure in two different ways % of non-frequent buses on time and the average excess waiting time for frequent services. | 85.03% PWC | 77% non frequent ser 1.50mins frequent ser | | | | | | 76% 1.69mins | 76% 1.69mins | Yes | 😊 | Annual survey |
| NI 185 | CO2 reduction from operations including buildings and transport LAA | Achieving | David Rhodes Steve Cope | Co-ordinate innovation partnerships in order to improve sustainable infrastructure, mitigate and adapt to climate change. | 46542 PWC | 48266170 kg CO2 baseline | 46,624 kg CO2 | | | | 46,624 kg CO2 | 2% less | | Yes | 😊 | 2008/2009 baseline year for CO2 emissions, buildings 43,452,040 kg CO2, transport 4,814,130 kg CO2 total = 48,266,170 kg CO2 |

Environment and Development Services Performance Indicators 2009/2010 Q1 Appendix A

| Indicator number | Indicator title | BV Theme | Officer Responsible | Description | Top Quartile 08/09 | 08/09 Actual or baseline | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 | cumulative | Year End Target | Outturn Projected | Target Y/N | Rating | Comments | |
|---------------------------|---|-----------|---|--|--------------------|--|-----------|-----------|-----------|-----------|------------|-----------------|-------------------|------------|--------|--|---|
| NI 186 | Per capita reduction in CO2 | Safe | TBA | The indicator will rely on centrally produced statistics to measure end user CO2 emissions in the Local Area from: Business and public sector - Domestic housing - Road transport. | 1.33 PWC | 2,067 kt CO2 2005 | | | | | | | | Yes | 😊 | 2005 was the baseline year for CO2 emissions in which Rotherham was high against other Metropolitan councils (2,067 kt CO2). However in 2006 the figure reduced to 1,798 kt CO2, still higher than the majority of other mets. Ref: Defra website www.defra.gov.uk/environment/localgovindicators/ni186.htm | |
| NI 188 | Planning to adapt climate change | Achieving | David Edwards Phil Turnidge TBA | To ensure LA preparedness to manage risks to service delivery, the public, local infrastructure, business and natural environment from climate change. | 1 PWC | 0 | 0 | | | | 0 | 1 | 1 | Yes | 😊 | Compliance with the tasks set out in the definition is from 0 to 1, we registered level 0 in 08/09 with Defra and we are aiming to declare level 1 this year. | |
| NI 189 | Flood and coastal erosion risk management | Safe | Phil Turnidge Alan Bamforth | Flooding - Environment Agency | 100% | 3 targets met | 3 | | | | 3 | 6 targets | | No | 😞 | We are working with the Environment Agency and other partners to achieve the 6 set targets for this year. | |
| NI 191 | Residual household waste per household | Achieving | Adrian Gabriel John Bell | Number of kilograms of residual household waste collected per household | 589 PWC | 543 | 148 | | | | 148 | 471 | 591 | No | 😞 | Although the 1st. quarter figure is better than quarter 1 last year, it is significantly worse than the control target (118). This is entirely due to the fact that the Environment Agency cannot, currently, verify that the biomass output from the Sterecycle process can't count as being recycled & therefore has to be counted as residual waste. Even without excluding "Sterefibre" from the residual total, this is verging on top quartile performance. When the EA accept that this material can be, and is being, used for landfill restoration, then this indicator will return to being on course to achieve the year end target (1st. quarter actual would be 115). | |
| NI 192 | Percentage of household waste sent for reuse, recycling and composting | Achieving | Adrian Gabriel John Bell | The percentage of household waste arisings which have been sent by the authority for reuse, recycling, composting or anaerobic digestion | 43.09% PWC | 47.37% | 48.36% | | | | 48.36% | 53.80% | 42.55% | No | 😞 | The 1st. quarter figure is better than quarter 1 last year, but worse than the control target (57.86%). Recycling from the H.W.R.Cs. is greater than forecast & kerbside paper collection is slightly higher than expected. Blue box tonnage is also higher than Qtr. 1 last year. However, with the current problem of not recording the biomass output from the Sterecycle process as recycling (see above), recycling performance is far lower than forecast. Even without including "Sterefibre" in the recycling total, this is close to top quartile performance. With the Sterecycle output accepted in the recycling performance, this indicator would be almost 60% for the 1st. quarter. | |
| NI 193 | Percentage of municipal waste landfilled | Achieving | Adrian Gabriel John Bell | The percentage of municipal waste which is sent to landfill | 63.18% PWC | 44.10% | 38.79% | | | | 38.79% | 29.81% | 40.91% | No | 😞 | Although the 1st. quarter figure is considerably better than quarter 1 last year, it is significantly worse than the control target (27.45%). Although only 30% of refuse round waste was delivered directly to landfill in the 1st. quarter, the problem identified above with the Sterecycle process has meant that a large element of the Sterecycle output cannot yet be claimed as being diverted from landfill. However, this still top quartile performance. If "Sterefibre" were excluded from the landfill total 1st. quarter actual would be 28.58%. | |
| NI 194 | Level of air quality - Reduction in NOX and primary PM10 through authority estates and operations | Achieving | Ian Smith Craig Simpson David Rhodes Paul Maplethorpe TBA | LA is required to calculate emissions from analysis of the energy and fuel use in their relevant buildings and transport, including where these services have been outsourced. The aim of this indicator is to identify authorities that are proactive in minimising air pollution emissions from their estates and operations | | NOX = 88,963.16 kg / PM10 = 73,285.57 kg | | | | | | | | | | | 2008/2009 baseline year for NOX and PM10 emissions, buildings 70,880.01 kg NOX, transport 18,83.15 kg NOX total = 88,963.16 kg NOX emissions and for PM10, buildings 2,347.57 kg PM10, transport 709.38 kg PM10 total = 73,285.57 kg PM10 |
| NI 195a | Improve street and environmental cleanliness (levels of graffiti, litter, detritus and fly posting) | Achieving | Andy Shaw Andy Roddis | Litter | 3.78% PWC | 9.60% | N/A | | | | N/A | 7% | 7% | Yes | 😊 | No inspections taken place in Quarter 1. 3 Tranches of inspections to take place in quarters 2,3 and 4 | |
| NI 195b | Improve street and environmental cleanliness (levels of graffiti, litter, detritus and fly posting) | Achieving | Andy Shaw Andy Roddis | Detritus | 7.5% PWC | 15.60% | N/A | | | | N/A | 15% | 15% | Yes | 😊 | No inspections taken place in Quarter 1. 3 Tranches of inspections to take place in quarters 2,3 and 4 | |
| Former LAA Stretch target | Graffiti | Achieving | Andy Shaw Andy Roddis | Graffiti - LAA Stretch Target 2008/09 = 921 and ensure that no more than 921 incidents of graffiti occur per year to 2010/11. Baseline 1535 | 0.00% | 615 | 137 | | | | 137 | 921 | 921 | Yes | 😊 | On target | |

Environment and Development Services Performance Indicators 2009/2010 Q1 Appendix A

| Indicator number | Indicator title | BV Theme | Officer Responsible | Description | Top Quartile 08/09 | 08/09 Actual or baseline | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 | cumulative | Year End Target | Outturn Projected | Target Y/N | Rating | Comments |
|--------------------|---|-----------|---|---|---|--------------------------|--------------------|-----------|-----------|-----------|--------------------|-----------------|-------------------|------------|--------|---|
| NI 195c | Improve street and environmental cleanliness (levels of graffiti, litter, detritus and fly posting) LAA | Achieving | Andy Shaw Andy Roddis | Grffiti | 2.00% | 1.4% | N/A | | | | N/A | 2.0% | 2.0% | Yes | 😊 | No inspections taken place in Quarter 1. 3 Tranches of inspections to take place in quarters 2,3 and 4 |
| NI 195d | Improve street and environmental cleanliness (levels of graffiti, litter, detritus and fly posting) | Achieving | Andy Shaw Andy Roddis | Fly posting | 0.0% | 0 | N/A | | | | N/A | 0% | 0% | Yes | 😊 | No inspections taken place in Quarter 1. 3 Tranches of inspections to take place in quarters 2,3 and 4 |
| NI 196 | Improved street and environmental cleanliness - fly tipping | Achieving | Andy Shaw Andy Roddis | Fly tipping | 2 PWC | 3 - Not Effective | 1 - Very Effective | | | | 1 - Very Effective | 4 - Poor | 4 - Poor | Yes | 😊 | Performance is looking strong for the first quarter. This is mainly due to a higher level of prosecutions which attract the highest weighting score. A higher number of prosecutions falling within this period over the same period last year has helped. Overall the weighted number of incidents is lower than the corresponding period for last year. |
| LAA Stretch target | Improved street and environmental cleanliness - fly tipping LAA | Achieving | Andy Shaw Andy Roddis | Fly tipping - Target 11,725 cumulative over 3 years. Baseline is 4188 per year | N/A | 3020 | 702 | | | | 702 | 3908 | | Yes | 😊 | On target |
| NI 197 | Improve local biodiversity - active management of local sites | Alive | Steve Hallsworth Carolyn Barber Phil Gill | Measures the proportion of Local Sites where positive conservation management has been or is being implemented | 41.52% PWC | 17% | 17% | | | | 17% | 20% | 22% | Yes | 😊 | This indicator measures the % of 'Local Sites' where positive conservation management has been implemented up to five years prior to the reporting date (31st March). A 'Local Site' is a defined area, identified and selected for its substantive nature conservation value. The Rotherham Wildlife System established during 2008 identified 96 'local sites' of which 16 (17%) had been under positive conservation management in the 5 years prior to 31st March 2009. The target of 20% set for 09/10 was based on a projected additional 3 sites under positive conservation management by March 31st 2010. It is now possible that plans will be in place at an additional 5 sites by 31st March 2010 bringing performance above target to 22%. This will represent new plans in place at Forgemasters Tip, Kilnhurst lngs, Catcliffe Flash, Firsby Reservoirs and Whiston Meadows. |
| NI 198 | Children travelling to school mode of transport usually used | Safe | Ken Wheat Paul Gibson | C&YPS collected the data Debora Johnson | 5 -10 = 28.8% 11 -16 = 12.63% PWC | | | | | | | 24.50% | | | | SYPTe response |
| NI 199 | % of children and young people satisfied with parks and play areas | Alive | Steve Hallsworth Peter Cunningham | Measures the % of children and young people satisfied with parks and play areas. The full definition of this PI not yet published. | 47.5% PWC | 40% | | | | | | 40.2% | 40.2% | Yes | 😊 | The annual outturn is based on responses to a specific question included in the annual Ofsted TellUs survey of school children. The next TellUs survey will be completed during October 2009 and will report during January 2010. Note that baseline performance and targets have been adjusted over those previously reported following a late amendment to the definition which requires reporting to one decimal point. |
| AC 2 | Number of new start up businesses LAA 2006-2009 | Achieving | Simeon Leach Dean Hughes | Promote business start ups growth and inward investment. | | 238 | | | | | | | | Yes | 😊 | Green, subject to internal audit, subject to claim Performance Reward Grant (PRG) = £681,548.00 |
| AC3 | Number of incapacity benefit claimants entering into sustained employment (i) LAA 2006-2009 | Achieving | Simeon Leach Peter Butters | Maximise employment opportunities for all by supporting disadvantaged people into work. By march 09 there will be 143 more people in work from our poorest wards and not claiming incapacity benefit. | | 20 | | | | | | 143 | 103 | Yes | 😊 | Amber/Green RMBC/ Phoenix Enterprises The combined value of the PRG is estimated at £488,027.00 |
| AC3 | Number of incapacity benefit claimants entering into sustained employment (ii) LAA 2006-2009 | Achieving | Simeon Leach Peter Butters | Maximise employment opportunities for all by supporting disadvantaged people into work. By march 09 there will be 73 more people in work from our poorest wards and not claiming incapacity benefit. | | 24 | | | | | | 87 | 58 | Yes | 😊 | Amber/Green RMBC/ Phoenix Enterprises |
| BV099a (i) | Road Accident Casualties: SKI all people | Transport | Stuart Savage | Number of People killed or seriously injured (KSI) in road traffic collisions. | 78.50 | 97 | 26 | | | | 26 | 2009 100 | 100 | Yes | 😊 | The provisional results from quarter 1 indicate that we are broadly on course to meet the target for 2009. |

Environment and Development Services Performance Indicators 2009/2010 Q1 Appendix A

| Indicator number | Indicator title | BV Theme | Officer Responsible | Description | Top Quartile 08/09 | 08/09 Actual or baseline | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 | cumulative | Year End Target | Outturn Projected | Target Y/N | Rating | Comments |
|------------------|--|------------------------------------|------------------------------|--|--------------------|--------------------------|-----------|-----------|-----------|-----------|------------|-----------------|-------------------|------------|--------|--|
| BV099b (i) | Road Accident Casualties: KSI children | Transport | Stuart Savage | Number of children (aged under 16 years) killed or seriously injured (KSI) in road traffic collisions. | 9.00 | 13 | 1 | | | | 1 | 2009 15 | 15 | Yes | 😊 | The provisional results for the first quarter of 2009 are encouraging and if results for subsequent quarters remain at a similar level the target for 2009 should be met. |
| BV099c (i) | Road Accident Casualties: Slight Injuries | Transport | Stuart Savage | Number of people slightly injured in road traffic collisions. | 654.60 | 1089 | 254 | | | | 254 | 2009 1164 | 1164 | Yes | 😊 | The provisional results for the first quarter of 2009 are encouraging and if results for subsequent quarters remain at a similar level the target for 2009 should be met. |
| BV100 | Temporary Road Closures | Transport | Andrew Rowley | Number of days of temporary traffic controls, or road closure, on traffic sensitive roads, caused by road works, per km of traffic sensitive road. | 0.10 | 0.00 | | | | | | 0.02 | 0.02 | Yes | 😊 | On target |
| BV106 | New Homes on Previously Developed Land | Planning | Nick Ward | Percentage of new homes built on previously developed land. | 96.40% | 80.08% | 90.55% | | | | 90.55% | 65.00% | 65.00% | Yes | 😊 | Currently exceeding the target |
| BV156 | Buildings Accessible to People with a Disability | Corporate Health | Stuart Carr | The Percentage of Authority buildings open to the public in which all public areas are suitable for, and accessible to, disabled people. | 84.70% | 86.08% | 87.34% | | | | | 90.00% | 90.00% | No | 😐 | It is hoped that with the various DDA improvements to the Parks, that the figure of 90% will be reached at the end of the financial year. A budget of £200k has been secured and an access programme is in place |
| BV 165 | Pedestrian Crossings with Facilities for Disabled People | Transport | Mick Powell | The percentage of pedestrian crossings with facilities for disabled people, as a proportion of all crossings in the local authority area. | 99.9% | 100.0% | 100.0% | | | | | 100.0% | 100.0% | Yes | 😊 | On target |
| BV178 | Footpaths and Rights of Way Easy to Use by the Public | Transport | Bob Stock | The percentage of the total length of rights of way in the local authority area, that are easy to use by the general public. | 90.1% | 94.00% | 82.70% | | | | 82.70% | 94.00% | | No | 😐 | Major reason for failures is number of missing signs. Earlier replacement being addressed |
| BV200b | Plan-making: Milestones | Planning | Phil Turnidge | Has the local planning authority met the milestones which the current Local Development Scheme (LDS) sets out? | N/A | No | No | | | | No | | NO | No | 😞 | Local Development Frame Work to be produced by 2010 |
| BV200c | Plan-making: Monitoring Report | Planning | Phil Turnidge | Did the local planning authority publish an annual monitoring report by 31st of December each year? | N/A | Yes | Yes | | | | | Yes | Yes | Yes | 😊 | On Target |
| BV204 | Planning Appeals | Planning | Paul Woodcock /Bronwen Peace | The number of planning appeal decisions allowed against the Authority's decision to refuse on planning applications, as a percentage of the total number of planning appeals against refusals of planning applications | 26.70% | 38.46% | 25.00% | | | | 25.00% | 26% | 26% | Yes | 😊 | Within target |
| BV205 | Quality of Planning Services Checklist | Planning | Bronwen Peace | The local Authority's score against a 'quality of planning services' checklist. | 100.00% | 100.0% | 100.0% | | | | 100.0% | 100.0% | 100.0% | Yes | 😊 | On Target |
| BV215a | Rectification of Street Lighting faults: non DNO | Transport | Alan Lewis | The average number of days taken to repair a street lighting fault, which is under the control of the local authority | 3.00 | 2.56 | 2.45 | | | | | 3.00 | 3.00 | Yes | 😊 | On Target |
| BV215b | Rectification of Street Lighting Faults: Distribution Network Organisation DNO | Transport | Alan Lewis | The average time taken in days to repair a street lighting fault, where response time is under the control of a DNO. | 14.50 | 8.71 | 9.70 | | | | | 9.00 | 9.00 | No | 😐 | Slightly above target |
| BV218a | Abandoned Vehicles | Environment & Environmental Health | Bob Stock | Percentage of new reports of abandoned vehicles investigated within 24hrs of notification | 98.55 | 98.90% | 99.00% | | | | 99.00% | 98.50% | 98.00% | Yes | 😊 | On Target |
| BV218b | Abandoned Vehicles - removal | Environment & Environmental Health | Bob Stock | Percentage of abandoned vehicles removed within 24 hours from the point at which the Authority is legally entitled to remove the vehicle. | 100.00% | 100.00% | 100.00% | | | | 100.00% | 99.0% | 99.0% | Yes | 😊 | On Target |
| BV219a | Preserving the Special Character of Conservation Areas | Culture and Related Services | Peter Thornborrow | Total number of conservation areas in the local Authority area. | N/A | 26 | 26 | | | | | 38 | 38 | Yes | 😊 | No new conservation areas in this period although the size in hectares has increased. |
| BV219b | Preserving the Special Character of Conservation Areas: Character Appraisals | Culture and Related Services | Peter Thornborrow | Percentage of conservation areas in the local Authority area with an up-to-date character appraisal. | 57.00% | 100.00% | | | | | | 100.00% | 100.00% | Yes | 😊 | Appraisals done, 100% |

Environment and Development Services Performance Indicators 2009/2010 Q1 Appendix A

| Indicator number | Indicator title | BV Theme | Officer Responsible | Description | Top Quartile 08/09 | 08/09 Actual or baseline | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 | cumulative | Year End Target | Outturn Projected | Target Y/N | Rating | Comments |
|------------------|---|-----------|----------------------------|--|--------------------|---------------------------|-----------|-----------|-----------|-----------|------------|-----------------|-------------------|------------|--------|---|
| BV224b | Condition of Unclassified Roads | Transport | Bob Stock | Percentage of the unclassified road network where structural maintenance should be considered. Visual Inspection (CVI). | 8.50% | 11.00% | 11.36% | | | | 11.36% | 13.00% | 12.50% | Yes | 😊 | Rate of deterioration slightly slowed. |
| LPI 1a | Improve Rotherham's overall employment rate | | Neil Rainsforth | Gap between Rotherham and the national average in terms of working age population in employment. | | 2.7% gap (June 2008 data) | 3.30% | | | | 3.30% | 2.70% | 2.70% | No | 😞 | Given the very difficult conditions in the local labour market target set to maintain gap to GB at 2.7%. Latest quarter (data fo Sep08) shows gap having widened to 3.3%, Rotherham at 71.2% compared to GB at 74.5%. |
| LPI 5 | Removal of Fly-tipping | | Andy Roddis | Average time taken to remove fly-tips (days) | | 0.68 | 1 | | | | 1 | 1.00 | 0.93 | Yes | 😊 | On Target |
| LPI 6 | | | Alan Lewis | Percentage of street lamps not working as planned. (At any one time throughout the year.) | | 0.76% | 0.57% | | | | 0.57% | <1.0% | <1.0% | Yes | 😊 | On Target |
| LPI 7 OLD BV188 | | | Bronwen Peace | The number of planning decisions delegated to Officers as a percentage of all planning decisions. | | 89.92% | 89.37% | | | | 89.37% | 90% | 90.00% | Yes | 😊 | Slightly under target due to the schedule of Planning Board. This figure fluctuates marginally throughout a 3 week cycle. |
| LPI 10 | | | Bob Stock | Winter Maintenance routes gritted within allocated time. | | 97% | N/A | | | | | 98.00% | | Yes | 😊 | Out of season |
| LPI 11 | | | Andy Roddis | Highway inspections achieved | | 99.90% | 99.80% | | | | | 99.00% | 99.00% | Yes | 😊 | On Target |
| LPI 12 | | | Andy Roddis | Damage to roads and pavements. The percentage of reported dangerous defects (e.g. potholes) in roads and footways that have been repaired within 24 hours. | | 95.10% | 99.30% | | | | | 97.00% | 97.50% | Yes | 😊 | On Target |
| LPI 13 | | | Andrew Rowley | Percentage of chargeable inspections of undertaker's work achieved. | | 100% | | | | | | 100% | 100% | Yes | 😊 | On Target |
| LPI 14 | | | Andy Roddis | Total number of actionable defects on roads and pavements per 100 kilometres of network inspected. | | 120.4 | 139.5 | | | | | 135.0 | 135.0 | Yes | 😊 | On Target |
| LPI 17 | | | Stuart Carr | Revenue running costs of floor space per m². | | £43.36 | £7.81 | | | | £7.81 | £40.00 | £40.00 | Yes | 😊 | The property list has been reviewed and updated in accordance with the latest information from the Directorates. The Gross internal Area of properties has also been checked and updated. |
| LPI 20 | | | Stuart Carr | Percentage of gross floor-space classified as good satisfactory categories A-B | | 59% | 59% | | | | | | | Yes | 😊 | There is an issue with the Tribal Asset Management software that means that this figure is incorrect. I am awaiting a software patch that will rectify the problem. This should be resolved for the Quarter 2 submission. |
| LPI 21 | | | Graham Kaye | The number of reports received of blocked gullies per 1000 gullies. | | 4.97 | 1.25 | | | | | 5 | 5 | Yes | 😊 | Severe flooding problems experienced on 10 and 15 June 2009. After inspection most of the reported gullies were operating satisfactorily. The gullies were overwhelmed with the excess of water from the heavy rain on both dates |
| LPI 22 | | | Alan Matthews Paul Eastell | Working days lost from work related injuries and ill health (including stress) injuries only | | 2516 | 489 | | | | 489 | 2264 | | Yes | 😊 | On Target |
| LPI 23 | | | Alan Matthews Paul Eastell | Incidents rate fatal and major accidents. National Performance target is for a reduction by 10% by 2010. | | 10 | 0 | | | | | 8 | | Yes | 😊 | On Target |
| LPI 24 | | | Alan Matthews Paul Eastell | Informing the HSE of reportable injuries and dangerous occurrences within 10 working days as a percentage of the total. | | 96% | 90% | | | | | 100% | | No | 😞 | 10 reports made this quarter the 90% only equates to 1 late report |

Environment and Development Services Performance Indicators 2009/2010 Q1 Appendix A

| Indicator number | Indicator title | BV Theme | Officer Responsible | Description | Top Quartile 08/09 | 08/09 Actual or baseline | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 | cumulative | Year End Target | Outturn Projected | Target Y/N | Rating | Comments |
|------------------|--|----------|---------------------|--|--------------------|--------------------------|-----------|-----------|-----------|-----------|------------|-----------------|-------------------|------------|--------|--|
| LPI 26 | | | Andy Roddis | The cost per square kilometre of keeping relevant land and relevant highways for which the local authority is responsible, clear of litter and refuse. | | £61,587 | £15,705 | | | | | £62,819 | £62,819 | Yes | 😊 | On Target |
| LPI 28a | | | Stuart Carr | Number of properties entering the property bank | | 19 | 2 | | | | 2 | | | Yes | 😊 | Advisory indicator |
| LPI 28b | | | Stuart Carr | Number of properties exiting the property bank. | | 10 | 0 | | | | 0 | | | Yes | 😊 | Sales of property could be reduced due to the economic downturn. Advisory indicator |
| LPI 29 | | | Andy Roddis | Net Spend per head of population on street cleaning. | | £7.89 | £2.01 | | | | £2.01 | £8.05 | £8.05 | Yes | 😊 | On Target |
| LPI 32 | Vacancy rate of Rotherham Town Centre only premises | | Neil Rainsforth | Vacancy rate of Rotherham Town Centre only premises (number of vacant units) | | 12.44% | | | | | | 12.0% | | Yes | | Annual measure from town centre survey carried out Sep/Oct each year. Now measured on primary shopping streets only to align with corporate & economic plans. |
| LPI 34 | All footways condition | | Bob Stock | Percentage of footway network needing major repairs | | 9.9% | 10.0% | | | | 10.0% | 10.8% | 10.6% | Yes | 😊 | On target |
| LPI 36 | Community Risks identified on the Community Risk Register. | | Alan Matthews | Number of identified risks relevant to the Borough of Rotherham. | | 66 | 0 | | | | 66 | 66 | 66 | Yes | 😊 | No additional risks have been identified in Quarter 1 |
| | Ditto | | | • Percentage of total risks covered by suitable response plans. | | 98% | 98% | | | | 98% | 98% | 98% | Yes | 😊 | Plans to respond to the risk of reservoir inundation will be developed when inundation maps are produced by the Environment Agency and Plan Templates are produced by DEFRA. |
| | Ditto | | | • Number of new risks identified within reporting period. | | 0 | 0 | | | | 0 | 0 | | Yes | 😊 | No additional risks have been identified in Quarter 1 |
| LPI 37 | Training and Exercising | | Alan Matthews | • Number of RMBC staff receiving basic Emergency Planning Awareness training annually. | | 244 | 53 | | | | 53 | 250 | 250 | No | ☹️ | Awareness sessions took place in April and June as scheduled, the session in May did not take place due to insufficient delegates |
| | | | | • All Borough Emergency Operation Room named volunteer receive half day training and exercising appropriate to their role. | | 70% | 20% | | | | 20% | | | Yes | 😊 | Training sessions have taken place for Control Room Managers, Emergency Liaison Officers and BME volunteers. In addition Forward Liaison Officers and Assistant Forward Liaison Officers have received appropriate training. |
| LPI 38 | Auditing Council Preparedness | | Alan Matthews | Directorate compliance with the Borough Emergency Plan - No. of major non compliances. | | 0 | 0 | | | | 0 | | | Yes | 😊 | A questionnaire is being produced based on the Cabinet Office Guidance document 'Expectations and Indicators of Good Practice' which will be sent out to Directorates in Quarter 2 to ascertain their state of readiness. |

Environmental Services

| | | | | | | | | | | | | | | | | |
|-----------|--|-----------------------|-----------|--|--------|--------|--------|--|--|--|--------|--------|--------|----|----|---|
| BV82a (i) | Household waste management (recycling) | Waste and Cleanliness | Hugh Long | Percentage of household waste arisings which have been sent by the Authority for recycling | 25.00% | 26.77% | 20.29% | | | | 20.29% | 32.75% | 21.35% | No | ☹️ | Both indicators are better than quarter 1 last year, but lower than the control targets (29.88% & 9.344.62) |
|-----------|--|-----------------------|-----------|--|--------|--------|--------|--|--|--|--------|--------|--------|----|----|---|

Environment and Development Services Performance Indicators 2009/2010 Q1 Appendix A

| Indicator number | Indicator title | BV Theme | Officer Responsible | Description | Top Quartile 08/09 | 08/09 Actual or baseline | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 | cumulative | Year End Target | Outturn Projected | Target Y/N | Rating | Comments |
|------------------|--|-----------------------|---------------------|---|--------------------|--------------------------|-----------|-----------|-----------|-----------|------------|-----------------|-------------------|------------|--------|---|
| BV82a (ii) | Household waste management (recycling) | Waste and Cleanliness | Hugh Long | Total tonnage of household waste arisings sent by the Authority for recycling | 18739.40 | 30765.02 | 6485.47 | | | | 6485.47 | 37460.11 | 24646.62 | No | ☹️ | Lower than the control targets (2007/8 & 2008/9 - 20,000 tonnes). Kerbside blue box (dry recyclable) figures are higher than 1st. quarter last year. Kerbside paper collection figures are slightly higher than forecast. H.W.R.C. recycling figures are almost 600 tonnes higher than forecast. However, almost 3,700 tonnes of biomass cannot, until the Environment Agency are satisfied that the material is fit for its intended use, be counted towards the recycling total. BV82a (ii) is top quartile performance. With the Sterecycle biomass output accepted as included in the recycling total, the 1st. quarter figures would be higher than the control targets at 31.79% and 10,162.11 tonnes. |
| BV82b (i) | Household waste management (composting) | Waste and Cleanliness | Hugh Long | Percentage of household waste arisings which have been sent by the Authority for composting or treatment by anaerobic digestion | 17.20% | 20.59% | 28.08% | | | | 28.08% | 21.06% | 21.20% | Yes | 😊 | |
| BV82b (ii) | Household waste management (composting) | Waste and Cleanliness | Hugh Long | Total tonnage of household waste arisings sent by the Authority for composting or treatment by anaerobic digestion | 12273.80 | 23662.48 | 8972.68 | | | | 8972.68 | 24083.06 | 24474.15 | Yes | 😊 | 1st. quarter figures are better than control targets (27.98% & 8,748.22 tonnes). Both Kerbside green waste and H.W.R.C. green waste figures are 4% higher than quarter 1 last year. The indicators are on track to meet the year-end targets, are both in the top quartile and represent an improvement on last year's figures. |
| BV82c (i) | Household waste management (energy recovery) | Waste and Cleanliness | Hugh Long | Percentage of household waste arisings which have been used to recover heat, power and other energy sources | 10.30% | 9.58% | 13.32% | | | | 13.32% | 18.60% | 17.21% | No | 😐 | 1st. quarter figures are slightly lower than control targets (16.96% & 5,302.72 tonnes), but this was due to not being able to deliver any refuse round waste to the Sheffield energy from waste plant for the majority of June, since the plant was closed for maintenance work. Performance is considerably better than quarter 1 last year (when only hazardous clinical waste was incinerated). Now a significant percentage of domestic and commercial refuse round waste and all clinical waste (both hazardous and non-hazardous) is being used for energy recovery. This performance improves on the 2008/09 outturn position and is top quartile performance for BV82c (i) from a very low base (0.2%) only two years ago. |
| BV82c (ii) | Household waste management (energy recovery) | Waste and Cleanliness | Hugh Long | Total tonnage of household waste arisings which have been used to recover heat, power and other energy sources | 25832.10 | 11014.58 | 4256.80 | | | | 4256.80 | 21269.17 | 19866.95 | No | 😐 | |
| BV82d (i) | Household waste management (landfilled) | Waste and Cleanliness | Hugh Long | Percentage of household waste arisings which have been landfilled | 50.40% | 43.06% | 38.32% | | | | 38.32% | 27.59% | 40.25% | No | ☹️ | |
| BV82d (ii) | Household waste management (landfilled) | Waste and Cleanliness | Hugh Long | Total tonnage of household waste arisings which have been landfilled | 46622.00 | 49491.13 | 12247.64 | | | | 12247.60 | 31561.00 | 46456.32 | No | ☹️ | Both indicators are considerably better than quarter 1 last year, but significantly worse than the control targets (25.18% & 7,874.42 tonnes). Although only 30% of domestic refuse round waste was delivered directly to landfill in the 1st. quarter, the problem identified above with the Sterecycle process has meant that a large element of the Sterecycle output cannot yet be claimed as being diverted from landfill. Both indicators represent top quartile performance. |

Environment and Development Services Performance Indicators 2009/2010 Q1 Appendix A

| Indicator number | Indicator title | BV Theme | Officer Responsible | Description | Top Quartile 08/09 | 08/09 Actual or baseline | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 | cumulative | Year End Target | Outturn Projected | Target Y/N | Rating | Comments |
|------------------|---|-----------------------|---------------------|---|--------------------|--------------------------|-----------|-----------|-----------|-----------|------------|-----------------|-------------------|------------|--------|--|
| BV84a | Household waste collection (kilograms per head) | Waste and Cleanliness | Hugh Long | Number of kilograms of household waste collected per head | 387 | 453.6 | 502.8 | | | | 502.8 | 449.9 | 454.0 | No | ☹️ | The 1st. quarter figure is marginally better than quarter 1 last year, but slightly worse than the control target (492.0). Outturn figure is forecast to be slightly worse than the year-end target. Household waste arisings have shown an increase compared to Qtr. 1 last year, but are lower in percentage terms than the increase in number of households. |
| BV84b | Household waste collection (% change) | Waste and Cleanliness | Hugh Long | Percentage change from the previous financial year in the number of kilograms of household waste collected per head | -3.80% | -3.80% | -0.05% | | | | -0.05% | -0.82% | 0.10% | No | ☹️ | The 1st. quarter figure is worse than quarter 1 last year and the control target (-2.21%). Also the outturn figure is forecast to be worse than the year-end target. After the great success of the alternate week collection system in the last few years in reducing waste arisings, this is possibly the first evidence that the reduction in waste arisings is now beginning to plateau out. |
| BV86 | Cost of household waste collection | Waste and Cleanliness | Adrian Gabriel | Cost of household waste collection per household | £44.50 | £53.37 | £52.36 | | | | £52.36 | £52.80 | £52.12 | Yes | 😊 | 1st. quarter figure is better than control target (£53.04) and is forecast to improve on the year-end target. Anticipated efficiencies from bringing the blue box collection service in the Valley area (formerly Creation) in-house, savings on the kerbside paper collection service (through reduced tonnages) and the vacant Waste Collection Manager's post have all contributed to lower than forecast collection costs. |
| BV87 | Municipal waste disposal costs | Waste and Cleanliness | Adrian Gabriel | Cost of waste disposal per tonne of municipal waste | £45.10 | £38.68 | £43.99 | | | | £43.99 | £49.69 | £48.94 | Yes | 😊 | 1st. quarter figure is better than control target (£45.73) and is forecast to improve on the year-end target. Higher than anticipated waste arisings have resulted lower than forecast unit costs. |
| LPI88 | Missed collections | Waste and Cleanliness | Bob Morrison | Number of collections missed per 100,000 collections of household waste | N/A | 33 | 22 | | | | 22 | | | Yes | 😊 | Below the 2008/09 outturn |

**Performance News and First Quarter
kpi Summary
2009/2010**

**Environment and Development Services
Exception Report Appendix B**

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Environment & Development Services NI and KPI Performance – 2009/2010

This report sets out the first quarter performance results (1 April 2009 to 30 June 2009) for Environment and Development Services (EDS). In total, 121 EDS PI's and their component parts are included in the suite of indicators. These PI's have been monitored against agreed targets and they are aligned to the Council's priorities.

The Place Survey, taken from the National Indicator Set was sent out to c5,200 residents in September 08. This survey was conducted by MORI; the results are now available.

This section shows indicators that have not achieved their set target. (Performance period 1 April 2008 to 31 March 2009)

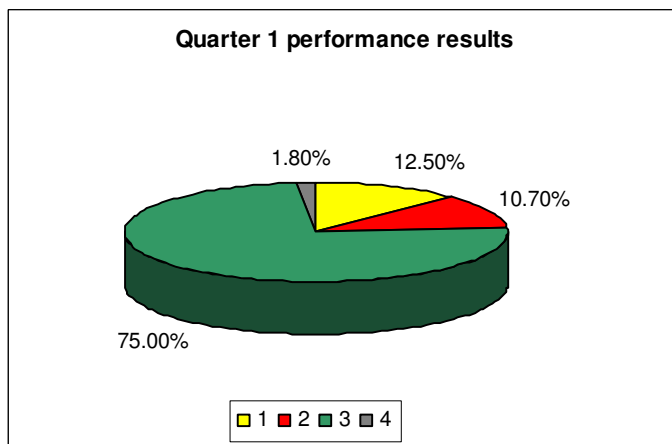
Number of indicators reported 112.

Number of indicators that have achieved their target and in the **green** zone is 84 (75%).

Number of indicators that are slightly out side their target and in the **amber** zone is 14 (12.5%); indicators in this category are slightly below their target.

Number of indicators that have not achieved their target and in the **red** zone is 12 (10.7%), merits are outlined in this report. To enter this category, the result is 15% or more at variance to the target.

Number of National Indicators in the **grey** zone that have no target and or result against them 2 (1.8%)



The PI's not achieving their target in quarter 1 of 2009/2010 are:-

Rotherham Achieving Planning and Transportation

- **BV 200b** Plan making milestone which the current Local Development Scheme (LDS) sets out

PI Lead Officers Phil Turnidge

| Actual 08/09 | Target 08/09 | Q. 1. | Projected OT | TQ | Gov Target |
|--------------|--------------|-------|--------------|-----|--------------|
| No | No | No | No | N/A | Complete LDS |

The updated draft of LDS containing revised Development Plan Document (DPD) programme has been provisionally agreed with GOYH but cannot be finalised for approval by members as progress on the Joint Waste DPD with Doncaster and Barnsley and a new timeline has yet to be agreed for the constituent LDS's.

Rotherham Safe Streetpride

- **NI 191** Residual Household waste per household – number of kg collected per household.

PI Lead Officer – Adrian Gabriel

| Top quartile PWC | Baseline 2008/09 | Target 2009/2010 | Q.1. 2008/09 |
|------------------|------------------|------------------|--------------|
| 589 kg | 543 kg | 471 kg | 148 kg |

PriceWaterhouse Coopers (PWC)

Although the 1st. quarter figure is better than quarter 1 last year, it is significantly worse than the control target (118). This is entirely due to the fact that the Environment Agency cannot, currently, verify that the biomass output from the Sterecycle process can't count as being recycled & therefore has to be counted as residual waste. Even without excluding "Sterefibre" from the residual total, this is verging on top quartile performance. When the EA accept that this material can be, and is being, used for landfill restoration, then this indicator will return to being on course to achieve the year end target (1st. quarter actual would be 115).

- **NI 192** Percentage of household waste sent for reuse, recycling and composting

PI Lead Officers – Adrian Gabriel

| Top quartile PWC | Baseline 2008/09 | Target 2009/2010 | Q.1. 2008/09 |
|------------------|------------------|------------------|--------------|
| 43.18% | 47.37% | 53.80% | 48.38% |

The 1st. quarter figure is better than quarter 1 last year, but worse than the control target (57.86%). Recycling from the H.W.R.Cs. is greater than forecast & kerbside paper collection is slightly higher than expected. Blue box tonnage is also higher than Qtr. 1 last year. However, with the current problem of not recording the biomass output from the Sterecycle process as recycling (see above), recycling performance is far lower than forecast. Even without including "Sterefibre" in the recycling total, this is close to top quartile performance. With the Sterecycle output accepted in the recycling performance, this indicator would be almost 60% for the 1st. quarter.

- **NI 193** Percentage of municipal waste landfilled

PI Lead Officer – Adrian Gabriel

| Top quartile PWC | Baseline 2008/09 | Target 2009/2010 | Q.1. 2008/09 |
|------------------|------------------|------------------|--------------|
| 63.24% | 44.10% | 29.81% | 38.79% |

Although the 1st. quarter figure is considerably better than quarter 1 last year, it is significantly worse than the control target (27.45%). Although only 30% of refuse round waste was delivered directly to landfill in the 1st. quarter, the problem identified above with the Sterecycle process has meant that a large element of the Sterecycle output cannot yet be claimed as being diverted from landfill. However, this is still top quartile performance. If "Sterefibre" were excluded from the landfill total 1st. quarter actual would be 28.58%.

Performance – Direction of travel against the previous year

Generally the direction of travel has declined for:-

| | <u>2008/09</u> | <u>2009/10</u> |
|---|----------------|----------------|
| NI 151 Overall employment rate LAA | 71.80% | 71.20% |
| NI 157 Planning applications Major | 73.13% | 69.23% |
| NI 173 People falling out of work onto incapacity benefit | 2.6% | 2.7% |
| NI 191 Residual waste collected per household | 543kg | 148kg |
| BV 99a Road accident KSI – all people | 97 | 26 |
| BV 178 Footpaths and rights of way easy to use | 94.00% | 82.70% |
| BV 204 Planning appeals | 22.2% | 38.46% |
| BV 224b Condition of unclassified roads | 11% | 11.36% |
| LPI 14 Number of actionable defects on roads and pavements/ 100km of network inspected | 120.4 | 139.5 |
| LPI 24 Reporting of Injuries, Disease and Dangerous Occurrence within 10 working days RIDDOR | 96% | 90% |
| LPI 34 % of footway network needing major repairs | 9.9% | 10.0% |
| BV 87 Cost of waste disposal | £38.68 | £43.99 |

Quartile positions – Q 1 compared with 07/08 All England Index and the benchmarking club the Council has entered into with Price Waterhouse Coopers (PWC)

In the first quarter the following information shows how we compare with the All England Local Authorities PI index and the benchmarking club the Council has entered into with Price Waterhouse Coopers. This uses the data and quartile sets for 2007/8, released by the Audit Commission in January 2009.

All England - Top Quartile 45.32% (29)

| | |
|----------|--|
| BV082bi | Household waste % composed. |
| BV082bii | Household waste tonnage composting |
| BV082di | % of waste arisings land filled |
| BV082dii | Tonnage of household waste land filled |
| BV087 | Municipal waste disposal costs |
| BV099 | Road accident casualties KSI children |
| BV100 | Temp road closures |

- BV 156 Disabled access to public buildings
- BV165 Pedestrian crossings equipped for the disabled
- BV205 Quality of the planning service
- BV215a Rectification of street lighting faults non DNO
- BV215b Rectification of street lighting faults DNO
- BV218a Abandoned vehicles investigate within 24 hours.
- BV218b Abandoned vehicles removed within 24 hours.
- BV 219b Preserving the character of special conservation – appraisal.
- NI 48 Children KSI in road traffic accidents (PWC)
- NI 152 Working age people claiming out of work benefits
In the worst performing neighbourhoods
- NI 157b Planning applications Minor
- NI 157c Planning applications Other
- NI 172 VAT registered businesses in the area showing growth
- NI 175 Access to service by public transport, walking, cycling (PWC)
- NI 176 Working age people with access to employment by public transport (PWC)
- NI 177 Local bus and light rail passenger journeys originating in the LA area (PWC)
- NI 189 Flood risk management (PWC)
- NI 192 % of household waste sent for reuse (PWC)
- NI 193 % of municipal waste landfilled (PWC)
- NI 195c Improve street cleanliness - graffiti (PWC)
- NI 195d Improve street cleanliness - fly posting (PWC)
- NI 196 Improve environmental cleanliness – fly tipping (PWC)

Median Quartile 14.06% (9)

- BV082c Tonnage of household waste used for heat and power.
- BV082cii Tonnage of h/h/waste recovered for heat and power.
- BV084b % change from the previous year in kg collected per head.
- BV099 Road accident casualties: KSI all people
- BV178 Footpaths and rights of way easy to use by the public.
- BV 204 Planning appeals
- BV 224b Condition of Unclassified Roads
- NI 47 People KSI in road traffic accidents (PWC)
- NI 168 Condition of principal roads **LAA** (PWC)

Average 7.8% (5)

- BV086 Cost of waste collection per household
- BV099c Road accident casualties slight.
- BV106 New homes built on previously developed land
- NI 167 Congestion average journey time **LAA** (PWC)
- NI 191 Residual household waste per household (PWC)

Bottom Quartile 32.82% (21)

- BV 82ai Household waste recycled %
- BV082aii Tonnage of waste recycled
- NI 8 Adult participation in sport (PWC)
- NI 9 Use of public libraries (PWC)
- NI 10 Visits to museums and galleries (PWC)
- NI 11 Engagement in the Arts (PWC)
- NI 151 Overall employment rate **LAA** (PWC)
- NI 152 Working age people claiming out of work benefit **LAA** (PWC)
- NI 154 Net additional homes provided **LAA** (PWC)
- NI 157 Planning applications Minor
- NI 166 Average earnings of employees (PWC)
- NI 169 Condition of non principal roads
- NI 171 VAT registration rate (PWC)
- NI 173 People falling out of work and on incapacity benefit (PWC)
- NI 174 Skills gap reported by employers (PWC)
- NI 178 Bus services running on time (PWC)
- NI 188 Planning to adapt to climate change (PWC)
- NI 195a Improve cleanliness – litter (PWC)
- NI 195b Improve cleanliness – detritus (PWC)
- NI 197 Improve local biodiversity (PWC)
- NI 199 % of children and young people satisfied with parks and play areas

National Indicator Set Review

A review of the National Indicator Set (NIS) is currently under underway. During August into September Government Offices are seeking feedback from local authorities and their partners on the effectiveness of the current set, lessons learned from its development and the impact of the NI since its introduction. This will be fed into the national Project Board overseeing the review and inform the approach to delivering an improved set for the next spending cycle.

Performance clinics

Members clinic 9 March 2009 – NI 195b Improve street and environmental cleanliness (detritus) – resolve to increase the target in 2009/10.

Audit Commission inspection – carried out by KPMG

No EDS National Indicators have been identified for inspection in 2008/2009.

The New Performance Framework for Local Authorities and Local Authority Partnerships.

Environment and Development Services New Performance Framework (National Indicator Set) Commencing 1 April 2008

| Outcome | National Set | Same as BVPI Indicators | Name |
|-----------------------------|--|---|--|
| Stronger communities | NI 4 % of people who feel they can influence decisions in their locality PSA 21 | | |
| Culture and Leisure (C&L) | NI 8 Adult participation in sport | New | Phil Rogers Steve Hallsworth John Finnen |
| Culture and Leisure (C&L) | NI 9 Use of public libraries | New | Phil Rogers Elenore Fisher Bernard Murphy |
| Culture and Leisure (C&L) | NI 10 Visits to museums and galleries | New | Phil Rogers Elenore Fisher John Finnen |
| Culture and Leisure (C&L) | NI 11 Engagements in the Arts | New | Phil Rogers Elenore Fisher John Finnen |
| | Safe communities | | |
| Asset Management | NI 37 Awareness of civil protection arrangements in the local area | New | Ian Smith Alan Matthews |
| Planning and Regeneration | NI 47 People killed or seriously injured in road traffic accidents LAA | BV 99 Road accident casualties KSI – all | Ken Wheat Stuart Savage |
| Planning and Regeneration | NI 48 Children killed or seriously injured in road traffic accidents | BV 99 Road accident casualties KSI - children | Ken Wheat Stuart Savage |
| | Local economy | | |
| Planning and Regeneration | NI 151 Overall employment rate LAA | LPI 1 Employment gap between Rotherham and national average LPI 2 Economic inactivity rate | Paul Woodcock Neil Rainsforth Simeon Leach |

| | | | |
|---------------------------|--|---|--|
| | | | |
| Planning and Regeneration | NI 152 Working age people claiming out of work benefits LAA | New? | Paul Woodcock Neil Rainsforth Simeon Leach |
| Planning and Regeneration | NI 153 Working age people claiming out of work benefits in the worst performing neighbourhoods | New? | Paul Woodcock Neil Rainsforth Simeon Leach |
| Planning and Regeneration | NI 157 Processing of planning applications as a measure against targets for major, minor and other application types | BV 109 a,b&c Planning applications major, minor and other | Bronwen Peace |
| Planning and Regeneration | NI 159 Supply of ready to develop housing sites | New – also appears in the Housing and Planning Delivery Grant Paper | Andy Duncan Nick Ward |
| Planning and Regeneration | NI 163 to 165 Indicators refer to qualification levels | New Learning and Skills Council | Paul Woodcock Neil Rainsforth Simeon Leach |
| Planning and Regeneration | NI 166 Average earnings of employees in the area | Already exists | Paul Woodcock Neil Rainsforth Simeon Leach |
| Planning and Regeneration | NI 167 Congestion – average journey time per mile during the morning peak LAA | New | Ken Wheat Ian Ashmore |
| Streetpride | NI 168 Principal roads where maintenance should be considered LAA | BV 223 % Principal road network where structural maintenance should be considered | Dave Cooper Bob Stock |
| Streetpride | NI 169 Non-principal roads where maintenance should be considered | BV 224a % None principal road network where structural maintenance should be considered | Dave Cooper Bob Stock |
| Planning and Regeneration | NI 170 Previously developed land that has been vacant or derelict for more than 5 years | New | Andy Duncan Nick Ward |
| Planning and Regeneration | NI 171 VAT registration rate LAA | Stock of VAT businesses | Paul Woodcock Neil Rainsforth Simeon Leach |
| Planning and Regeneration | NI 172 VAT registered businesses in the area showing growth | New | Paul Woodcock Neil Rainsforth Simeon Leach |
| Planning and Regeneration | NI 173 People falling out of work and on incapacity benefits | New | Paul Woodcock Neil Rainsforth Simeon Leach |
| Planning and Regeneration | NI 174 Skills gaps in the current workforce reported to employers | Exists | Paul Woodcock Neil Rainsforth Simeon Leach |
| Planning and Regeneration | NI 175 Access to services and facilities by public transport, walking and cycling | Exists | Ken Wheat Paul Gibson |
| Planning and Regeneration | NI 176 Working age people with access to employment by public transport (and other specified modes) | Exists | Ken Wheat Paul Gibson SYLTE |

| | | | |
|---|--|--|---|
| Planning and Regeneration | NI 177 Local bus passenger journeys originating in the authority area | Exists | Ken Wheat Paul Gibson SYPTE |
| Planning and Regeneration | NI 178 Bus services running on time | Exists | Ken Wheat Ian Ashmore SYPTE Richard Baker |
| Planning and Regeneration | AC 2 Number of new start up businesses LAA | | Simeon Leach Dean Hughs |
| Planning and Regeneration | AC 2 Number of incapacity benefit claimants entering into sustainable employment LAA | | Simeon Leach Peter Butters of Phoenix Enterprises |
| Planning and Regeneration | AC 3 Number of incapacity benefit claimants entering into sustained employment LAA | | Simeon Leach Peter Butters of Phoenix Enterprises |
| | Environmental sustainability | | |
| Asset Management | NI 185 CO ₂ reduction from local authority operations LAA | New | Ian Smith David Rhodes Steve Cope |
| Asset Management Planning and Regeneration | NI 186 Per capita reduction in CO ₂ emissions in the LA area Paul Mapplethorpe Emma Bridge and Alan Platt LAA | New Business and Public Sector Domestic housing Road Transport | TBA |
| Planning and Transportation | NI 188 Adapting to climate change | New | Phil Turnidge David Edwards |
| Planning and Regeneration | NI 189 Flood and coastal erosion risk management | New | Phil Turnidge Alan Bamforth |
| Streetpride | NI 191 Residual household waste per head | New | Adrian Gabriel John Bell |
| Streetpride | NI 192 Household waste recycled and composted | BV 82 a+ b ii Tonnage of household waste arisings which have been sent by the Authority for composting or treatment by anaerobic digestion | Adrian Gabriel John Bell |
| Streetpride | NI 193 Municipal wasteland filled | New | Adrian Gabriel John Bell |
| Asset Management Neighbourhoods and Adult Services | NI 194 Level of air quality – Reduction in NO _x and primary PM ₁₀ through local authority's estate and operations. | New (crosscutting) Local authority estate Local authority vehicles Total emissions | Ian Smith Craig Simpson Mark Ford Paul Mapplethorpe TBA |
| Streetpride | NI 195 Improved street and environmental cleanliness (levels of graffiti, litter, detritus and fly posting) | BV 199 (a) litter and detritus (b) graffiti (c) fly-posting | Andy Shaw Dave Roddis |

| | | | |
|---------------------------|---|----------------------------------|---|
| Streetpride | NI 196 Improved street and environmental cleanliness - fly tipping LAA | BV 199 (d) fly-tipping | Andy Shaw Dave Roddis |
| Culture and Leisure (C&L) | NI 197 Improved local biodiversity – active management of local sites? | New | Phil Rogers Steve Hallsworth Carolyn Barber |
| Planning and Regeneration | NI 198 Children travelling to school – mode of transport usually used | New – | Ken Wheat Paul Gibson Debora Johnson |
| Planning and Regeneration | NI 154 Net addition homes provide LAA | | Andy Duncan Nick Ward |
| Culture and Leisure (C&L) | NI 57 Children and young people's participation in high-quality PE and sport LAA | NEW Annual independent survey | Phil Rogers Steve Hallsworth John Finnen |

Audit Commission NIS Clarifications and Corrections –

www.communities.gov.uk/publications/localgovernment/finalnationalindicators

Place Survey website

<http://www.communities.gov.uk/publications/corporate/statistics/placesurvey2008>

National Indicators were updated again in January 2009:

- NI 47 People killed or seriously injured in road traffic accidents
- NI 47 Children killed or seriously injured in road traffic accidents
- NI 167 Congestion – average journey time per mile during the morning peak
- NI 170 Previously developed land that has been vacant or derelict for more than 5 years
- NI 171 New business registration rate
- NI 172 % of small businesses in the area showing employment growth
- NI 185 CO2 reduction from local authority operations
- NI 191 Residual municipal waste per household
- NI 193 % of municipal waste to land filled
- NI 194 Air quality -% reduction in NOx and PM10 emissions through local authority estates and operations.

Projects Equalities Q1

Equalities Monitoring

Equality monitoring is required by the Race Relations Act and covers employment, policy and service delivery. The Act requires Local Authorities to monitor and publish data by ethnic groups.

EDS has established the following Equalities reporting schedule:-

Streetpride Rotherham Connect

This report covers the period 1st March and 31st May 2009. During this period we surveyed 318 customers, by telephone, who had contacted the Council Via RBT Connect to make a report.

We asked customers how they made their report, the following table gives a breakdown.

| | | | | | |
|-----|-----|------------------------|----|---|------------------|
| 93% | 295 | Streetpride Connect | 0% | 0 | Via a Councillor |
| 3% | 9 | Visit Council Building | 2% | 7 | Website |

There were 7 people (2%) who told us they had contacted us via the following:

| | |
|--|---|
| <ul style="list-style-type: none"> • Forwarded onto us by police • Out of hours, and called back • Told bin men • Went to environmental health first | <ul style="list-style-type: none"> • Police passed on, to us • Reported whilst completing satisfaction survey • Passed on via another dept |
|--|---|

When we asked respondents how easy it was to contact us, 99% (315) people said it was very easy / fairly easy. 1% (3) people said they had had some difficulty in contacting.

1. Took a while to find right number
2. Had to go via 3 different departments
3. Problems with correct department

| | | | | | |
|-----|-----|-------------|----|---|------------------|
| 84% | 268 | Very easy | 1% | 2 | Fairly difficult |
| 15% | 47 | Fairly easy | 0% | 1 | Very difficult |

Customers were asked to rate their overall satisfaction on how their report was dealt with. 84% (268) said the service was either very good or good. However 16% (50) people thought the service was poor or very poor.

| | | | | | |
|-----|-----|-----------|-----|----|-----------|
| 53% | 170 | Very good | 14% | 45 | Poor |
| 31% | 98 | Good | 2% | 5 | Very poor |

Of those who responded there were 130 (44%) male and 168 (56%) female, 20 people did not answer this question. 31% (88) of those surveys said that they considered themselves to be disabled, with 71% saying they had a physical or mobility impairment, 7% suffering from sensory impairment, 3% were mental health service users, 1% had learning difficulty and 18% had a non visible condition.

When we asked respondents to describe their ethnic background 270 (93%) said they were white British and 4% (10) were from BME groups, 7 of which said they were from the Pakistani community.

We asked customers which age group they were in and the following table give a breakdown of the data we gathered.

| | | | | | |
|----|----|----------|-----|-----|------------|
| 1% | 2 | Under 25 | 18% | 50 | 45-54 |
| 6% | 16 | 25-34 | 31% | 86 | 55-64 |
| 9% | 24 | 35-44 | 37% | 103 | 65 or over |

Development Control

This report covers Quarter 1 period 1st April to 30 June 2009. 447 questionnaires were distributed during this period and 40 completed forms were returned giving a 9% response rate.

We asked respondents what capacity they were acting in.

| | | | | | |
|----|-----|-----------------------------|---|-----|--------------------------|
| 29 | 73% | An agent acting for another | 4 | 10% | On behalf of my employer |
| 7 | 18% | A private individual | 0 | 0% | Part of a business |

This table indicates how service users contacted us. Some people ticked more than one option.

| | | | | | |
|----|-----|-----------------------|----|-----|-----------------------------|
| 15 | 41% | by telephone | 31 | 84% | by letter/e-mail |
| 4 | 11% | a visit to our office | 7 | 19% | through the planning portal |
| 2 | 5% | Site meeting | | | |

85% of customers rated the service as very good / good. 5% (2) said the service was poor.

| | | | | | |
|----|-----|---------------------|---|-----|-----------|
| 20 | 50% | Very good | 2 | 5% | Poor |
| 14 | 35% | Good | 0 | 0 % | Very poor |
| 4 | 10% | Neither good / poor | | | |

38 applications were approved and 2 were refused. One of those who were refused rated the service as 'Good' and the other said 'Very Good' and also made the following comment:-

"David Temple did a fantastic job dealing with the application and preparing the committee report. Unfortunately, politics got in the way and committee members voted against the recommendation for approval. We are in the process of appealing the decision but we were very pleased with the planning department's performance throughout the application process."

Equalities Monitoring

78% (30) responses received were from males, and 21% (8) from females, (2 people did not respond to this question) one person considered them-self disabled with a non visible condition.

Following table gives ages, 38 of whom described their ethnic origin and white British and one declined to answer and the other did not reply at all to this question.

| | | | | | |
|---|-----|----------|----|-----|-------------|
| 5 | 13% | Under 25 | 11 | 29% | 45 to 54 |
| 2 | 5% | 25 to 34 | 11 | 29% | 55 to 64 |
| 9 | 24% | 35 to 44 | 0 | 0% | 65 or older |

Building Control Questionnaire

This report covers Quarter 1 period 1st April to 30 June 2009. 207 questionnaires were distributed during this period and 32 completed forms were returned giving a response rate of 15.5%.

When asked “In which capacity do you use the Building Control Service?” some respondents said that they used the service in more than one role (e.g. someone considered themselves as the house owner, architect and the developer).

| | | | | | |
|-----------------------|-----|----|-------------------|-----|---|
| Applicant/House Owner | 91% | 29 | Builder/Developer | 16% | 5 |
| Agent/Architect | 3% | 1 | | | |

We asked service users to comment on the overall quality of service they received. All respondents for this quarter were very satisfied or satisfied. However there were two respondents who asked for site visits that said they were unable to comment.

| | Very Satisfied | | Satisfied | | Dissatisfied | | Very Dissatisfied | | unable to comment | |
|----------------------------|----------------|----|-----------|---|--------------|---|-------------------|---|-------------------|---|
| Overall quality of service | 69% | 22 | 25% | 8 | 0% | 0 | 0% | 0 | 6% | 2 |

We asked regular users if they thought the service had improved. Only five respondents answered and none of them thought the service had deteriorated.

| | | | | | |
|--------------------|----|---|----------|----|---|
| Improved | 6% | 2 | Worsened | 0% | 0 |
| Remained unchanged | 9% | 3 | | | |

We asked respondents to explain their choice of answer

- Helpfulness
- I have always found Rotherham B.C. very good
- Friendlier approach

Equalities Monitoring

Only 87% of the respondents answered Q11 and of those who replied 59% were male and 28% female. Only 2 people considered themselves to be disabled, one with physical/mobility impairment the other with a sensory impairment.

Q14 The following table gives a break down of ages of those who responded. 7% of respondents did not reply to this question.

| | | | | | |
|----------|----|---|----------|-----|----|
| Under 25 | 3% | 1 | 45 to 54 | 28% | 9 |
| 25 to 34 | 3% | 1 | 55 to 64 | 31% | 10 |

| | | | | | |
|----------|-----|---|-------------|----|---|
| 35 to 44 | 22% | 7 | 65 or older | 6% | 2 |
|----------|-----|---|-------------|----|---|

When asked “How would you describe your ethnic origin”, only 90% gave an answer 84% of which were White British the remaining 6% were from BME groups.

Risk Management

Ris-Gen is the Councils corporate and service risk register.

Risk managers are responsible for reviewing and updating their risks but the risk champions (Richard Garrad and Alan Platt) are responsible for system changes.

EDS high risks have been identified in this report.

- Business Support
- Planning and Transportation – [Service register has been refreshed](#)
- Culture and Leisure
- EDS's responsibility for the corporate risks.
- Streetpride - [Service register has been refreshed](#)
- Asset Management

Catalogue of red risks:

- 007/01b Town centre screen partnership – funding difficulties – Phil Rogers and Marie Hayes
- 006/01 Inadequate care of collections – Phil Rogers and Elenore Fisher
- 008/01 Peoples network, connects libraries to the network – funding secured computer refresh to take place – Phil Roger and Marie Hayes
- 024/00b Condition of the highways – unclassified roads – David Burton and David Cooper
- 010/03 Waste PFI joint waste contract - David Burton and Adrian Gabriel
- 021/01a Interim waste disposal contract – sign off contracts - David Burton and Adrian Gabriel
- 025/00a Persimmon Homes 278 Agreement – Bramley traffic scheme cost recovery – David Burton and John Bufton
- 015/03a Financial pressures associated with floods in July 2007 – David Burton and David Cooper
- 023/00a Car parking income concern – Business Parking Strategy to be written – David Burton and David Cooper
- 002/05a Local Development Framework (LDF) - Phil Turnidge
- 005/04a YES project
- 011/00b Building Control fee income affected by the downturn - Paul Woodcock and Keith Hirst

- 013/00b Development Control fee income affected by the downturn – Paul Woodcock and Bronwen Peace
- 009/01 Plan manage and monitor the local transport plans – Paul Woodcock and Ken Wheat
- 009/00b Manage and monitor the local transport plan - Ken wheat
- 010/00b ICT strategy – computer refresh programme now being carried out by Work Smart - Diane Douglas
- 005/01b Fill vacant town centre properties - Paul Woodcock and Julie Roberts
- 006/01a External funding – secure for economic growth - Paul Woodcock and Simeon Leach
- 017/00a All Saints/ Minster Pubic Realm – Funding from Yorkshire Forward – Paul Woodcock and Simeon Leach
- 016/01c Bellows Road Rawmarsh – shopping centre CPO's – Paul Woodcock and John Smales
- 004/02f Major projects – Worksmart – Ian Smith and Paul Smith
- 004/06a Improvement of school buildings to meet Government Standards – Ian Smith and Brian Barrett
- 008/01b Business continuity asset management – Ian Smith and Kim Phillips
- 006/06 Capital and Asset Management - Ian Smith and Stuart Carr
- 009/01a Viability of Facility Services (Cleaners) – Ian Smith and Kim Phillips

Coming events

Monday 28 September 2009

Nation Indicator 188 Planning to adapt to climate change

A presentation will take place in the Town Hall, when it will be explained what must be done to achieve level 1 for this indicator.

Alan Platt Performance and KPI Q1 Report 2009-2010
13 August 2009

| |
|--|
| ROTHERHAM BOROUGH COUNCIL – REPORT TO MEMBERS |
|--|

| | | |
|-----------|------------------------|--|
| 1. | Meeting: | Streetpride Services and Economic Development, Planning & Transportation Delegated Powers |
| 2. | Date: | 21st September 2009 |
| 3. | Title: | Knollbeck Lane Gateway, Brampton Bierlow, Phase 2 Environmental Improvements – Ward 7 Hooper |
| 4. | Programme Area: | Environment and Development Service |

5. Summary

To report on proposals for environmental improvements within the Knollbeck Lane, Brampton Gateway, comprising:

- (i). Footway improvement works.
- (ii). Traffic calming measures along Knollbeck Lane from Garden Drive to Westfield Lane funded through Local Transport Plan (LTP)

6. Recommendations

That Cabinet Members approve the proposed works.

7. Proposals and Details

Cabinet Members will be aware of environmental improvements already undertaken along the Knollbeck Lane, Brampton Gateway, funded from the Housing Market Renewal Area (HMRA) Pathfinder Programme. Phase 1 works were approved by the Cabinet Member for Streetpride on 7th January 2008 – refer to Item 71. Phase 1A works were approved by the Cabinet Member for Streetpride on 15th September 2008 – refer to item 21. These works have since been implemented. The proposed works in turn form part of the wider Gateway programme for 2009/11, approved by the Cabinet Member for Housing and Neighbourhood on 15th June 2009 – refer to Item 14. The LTP works were approved by the Cabinet Member for Regeneration and Development Services on 2nd February 2009 – refer to item 179.

The proposed works of the Knollbeck Lane Brampton Gateway Phase 2 runs from Garden Drive to Westfield Lane. The details and extent of the proposed works are shown in plan form in Appendix A

- (i) The works consist primarily of footway improvements within the highway, to include three rows of high quality tegula style blocks to the kerb side and Group 2 tarmac resurfacing behind.
- (ii) Traffic Calming measures along Knollbeck Lane from Garden Drive to Westfield Lane including speed cushions, pedestrian islands and build outs at junctions.

The Gateway project team within RIDO have ensured that the local community have been consulted on the proposals and Local Members have been closely involved with the project through the Housing Market Renewal Pathfinder steering group.

8. Finance

These works will be funded from the HMRA Pathfinder programme having been secured and approved by the Neighbourhood Investment Team, Rotherham. A contribution from LTP of £175,000 has previously been approved.

Total costs for these works are as follows:

| | | |
|------|-------------------|----------|
| (i). | Footway hardworks | £355,000 |
| | Supervision Fees | £24,850 |
| | Total | £379,850 |

| | |
|--|----------|
| LTP Contribution towards the total project | £175,000 |
| Total to be funded through HMR Pathfinder | £204,850 |

9. Risks and Uncertainties

None over and above those normally associated with small scale construction works.

10. Policy and Performance Agenda Implications

The scheme contributes to the 'Rotherham Proud' agenda by enhancing the main 'Gateway' routes into the Borough with high quality public realm works. It will also contribute to 'Rotherham Safe' in that the public highway will be free of defects. The scheme contributes to the Community and Corporate Plans by:

Supporting the Housing Market Renewal Programme.

Improving and promoting the image of Rotherham and addressing negative views both within and outside the borough, through the environmental improvement of Gateway Corridors which form many peoples first impression of the borough, as well as a backdrop to the lives of many of its residents.

Providing sustainable neighbourhoods of quality, choice, etc, by contributing to an improved environment within many residential districts.

Supporting the Rotherham Town Renaissance, by contributing to the improvement of approach routes to the Town Centre.

11. Background Papers and Consultation

Public consultation has been carried out by the Project Officer and the designs have been approved by the Wath/Swinton HMRA Steering Group, which includes the three local Ward Members.

Further background papers include:

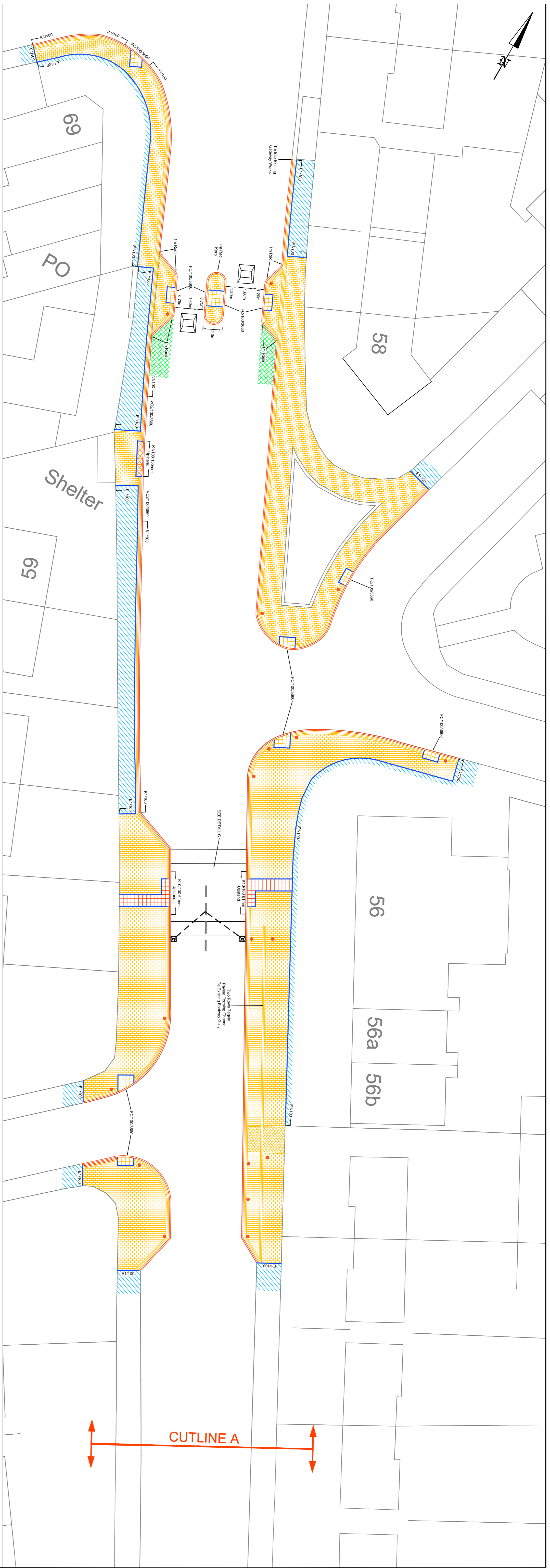
The Gateway Improvement Plan (Approved 22nd June 2005, Cabinet Item 37)

Housing Market Renewal Area Masterplan (Wath/Swinton)

The local community have been engaged on this and other related environmental improvement projects via the HMRA Steering Group, Community Planning Officer and by direct mailshot of local residents.

Discussions have been ongoing with representatives of Streetpride to confirm their capacity to deliver these works during September 2009-March 2010.

Contact Name : Steve Hirst, Assistant Project Officer, Development Team.
Telephone Extension 3856 (e-mail steve.hirst@rotherham.gov.uk).



KEY

- Footway Group 20**
120 gauge Tegula Paving (Traditional colour), on 30mm sand bed as group 20 footway on 100mm type 1 sub base
- Footway Group 21**
120 gauge Tegula Paving (Traditional colour), laid in herringbone, as group 21 footway on 60mm thick binder course
- Mistral Paving**
160 gauge Mistral Paving (Silver Grey in colour), on 30mm sand bed, on 100mm thick type 1 sub base
- Excavate Existing Footway & Replace With Group 2 Footway**
20mm Thick Dense Wearing Course
50mm Thick Dense Macadam Binder Course
- Plane out Existing Carriageway To A Depth Of 30mm Reshape With:**
10mm Aggregate Dense Bituminous Wearing Course
- Footway Group 1 With Epoxy Surface Treatment**
Colour of surfacing to be confirmed
20mm Thick Dense Wearing Course
50mm Thick Dense Macadam Binder Course
100mm Thick Type 1 Sub Base
- Speed Cushion As SD/700/10/SP2**

Group 8 Footway

400x400x60mm Thick Blister Paving laid on 30mm Sand Bed & 100mm Type 1 Sub Base Coloured Buff

Group 9 Footway

400x400mm Thick Blister Paving laid on 30mm Sand Bed & 100mm Type 1 Sub Base Coloured Red

Group 11 Footway

600x600mm Thick Bar-faced Paving laid on 30mm Sand Bed & 100mm Type 1 Sub Base

Tegula Margin - 3 Rows At 120 Gauge

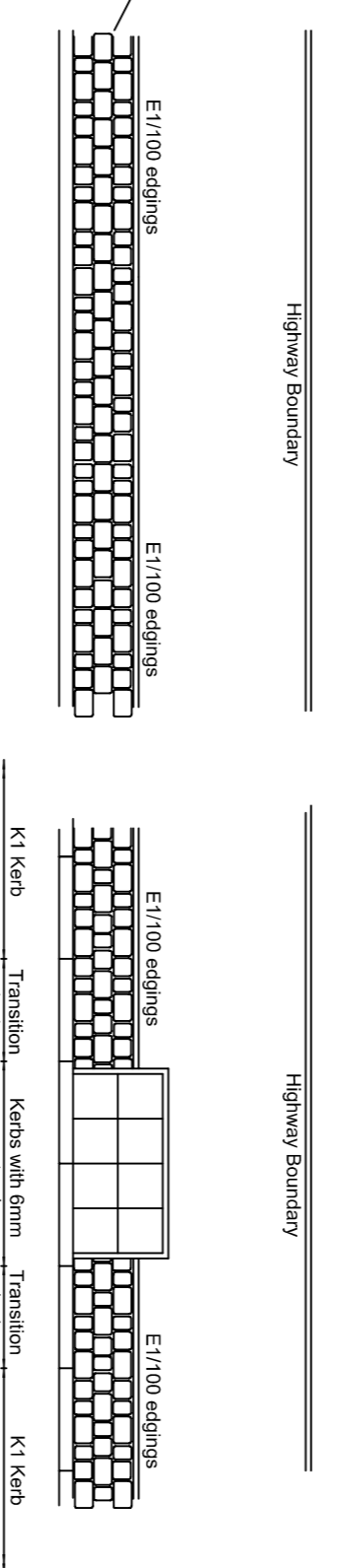
Stainless Steel Bollard - See Detail B

Cast Iron Bollard Type 2 As SD/1200/10 With Reflective Banding

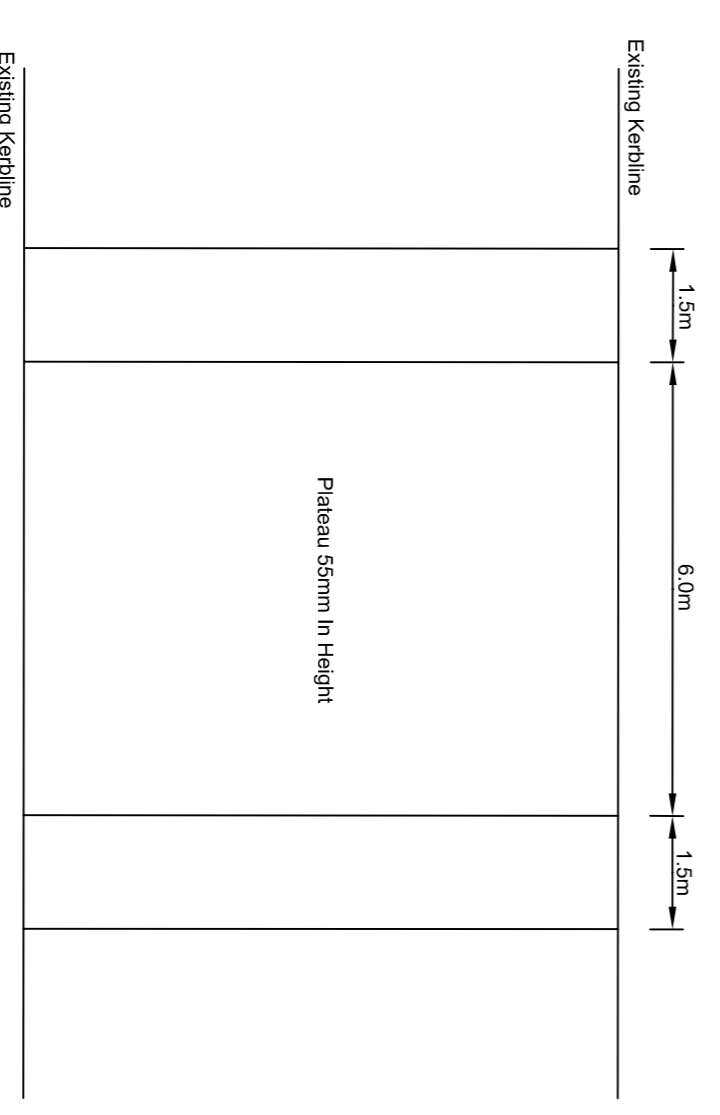
NOTES

1. Concrete bedding and backing to all kerbs, channels and edgings is to be 100mm.
2. Short lengths of additional kerb may be required to maintain crossing width (cut kerbs not to be less than 300mm in length).
3. All setting out to be agreed with engineer on site.
4. Stainless Steel bollards supplied by Campbells or similar approved.
5. All setting out to be agreed on site with engineer.
6. Kerb upstand to be 125mm unless otherwise stated.
7. Edging Type E1/100 to be laid the perimeter of all tactile paved areas.

Typical Tegula Paving Details



DETAIL C - 1:100



**STAINLESS STEEL BOLLARD
DETAIL B**

Stainless steel rod base bollards, ASF 5000i style positioned as shown on drawings. Footway paving to be laid on 100mm type 1 sub base. 114mm outside dia., manufactured in Grade 316 stainless steel, finished with polished surface. Bollards to incorporate a steel inner core for flame retardance.

DRAINAGE KEY

- Gully Design Type 1 As SD/500/14
- Proposed 150mm Diameter Drain Design Group 150/D/G/S
- Existing Gully Connection



Rotherham Metropolitan Borough Council
Environment & Development Services

Strategic Director:
Karl Battersby, Bsc (Hons) MTP, MRTPI

Client: Rotherham Metropolitan Borough Council

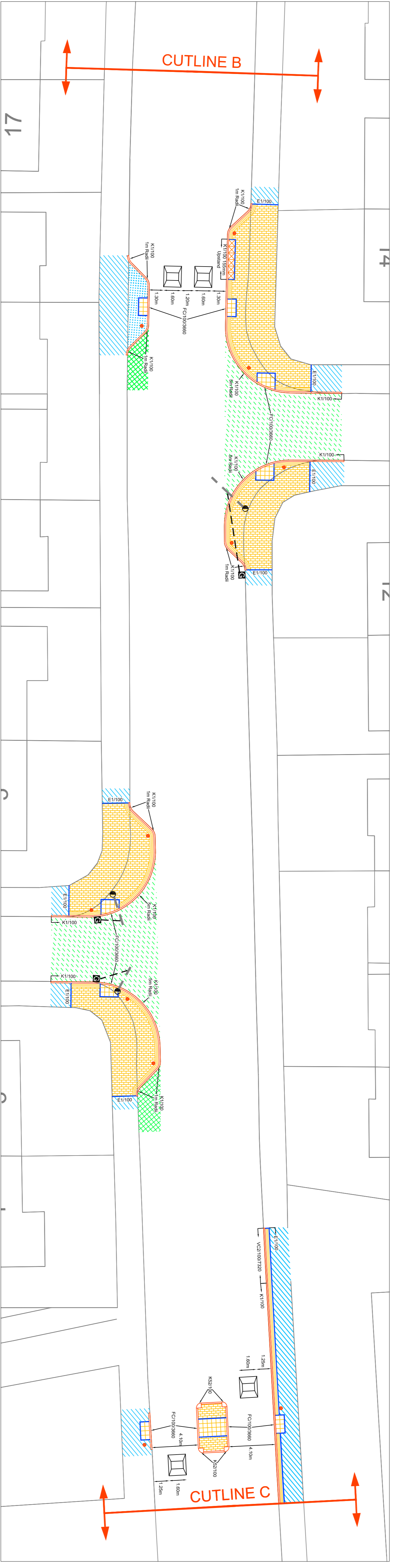
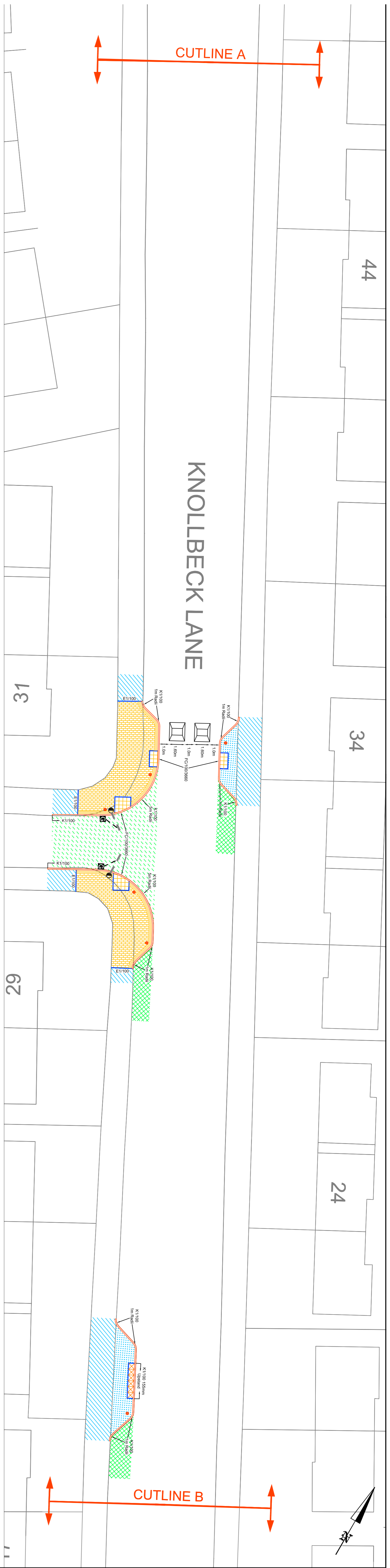
Environment & Development Services
Bailey House, Rawmarsh Road,
Rotherham S60 1TD

Project: Knollbeck Lane Gateway Works, Brompton Phase 2

Title: Construction Details - Sheet 1

| | | | | | |
|----------------|-----------------|-----|---|---|---|
| Dwg. No. | 122/B6089.30/01 | Rev | A | B | C |
| Scales (if A1) | 1:200 | | | | |

| Rev. | Description | Date | Initial | Chd. | Drawn | Date | Chd. by |
|------|---------------------------------|---------|---------|------|-------|------|---------|
| A | Addition of landscaping feature | June 09 | LSG | | | | |
| B | Removal of some Gateway Works | July 09 | LSG | | | | |
| C | Removal of some Gateway Works | Sept 09 | LSG | | | | |



- KEY**
- Footway Group 20**
120 gauge Tegula Paving (Traditional colour), on 30mm sand bed as group 20 footway on 100mm Type 1 sub base
 - Footway Group 21**
120 gauge Tegula Paving (Traditional colour), laid in herringbone, as group 21 footway on 60mm thick binder course
 - Plane out Existing Carriageway To A Depth Of 30mm Replace With:**
10mm Aggregate Stone Mastic Asphalt
 - Excavate Existing Footway & Replace With Group 2 Footway**
20mm Thick Dense Wearing Course
50mm Thick Dense Macadam Binder Course
 - Group 2 Footway & Regulating**
20mm Thick Dense Wearing Course
50mm Thick Dense Macadam Binder Course
55mm Thick Dense Macadam Regulating
 - Plane out Existing Carriageway To A Depth Of 30mm Reshape With:**
10mm Aggregate Dense Bituminous Wearing Course

- DRAINAGE KEY**
- Gully Design Type 1 As SD/500/14
 - Proposed 150mm Diameter Drain Design Group 150/D/GS
 - Existing Gully Connection
 - Existing Gully To Be Abandoned, Connection To Be Retained, Gully Pot To Be Filled With ST2 Concrete.
 - Group 8 Footway**
400x400x60mm Thick Blister Paving laid on 30mm Sand Bed & 100mm Type 1 Sub Base Coloured Buff
 - Group 11 Footway**
600x600mm Thick Barreced Paving laid on 30mm Sand Bed & 100mm Type 1 Sub Base
 - Tegula Margin - 3 Rows At 120 Gauge**
 - Cast Iron Bolled Type 2 As SD/1200/10 With Reflective Banding**
 - Speed Cushion As SD/700/10SP2**

- NOTES**
1. Concrete bedding and backing to all kerbs, channels and edgings is to be 100mm.
 2. Kerb upstand to be 125mm unless otherwise stated.
 3. Short lengths of additional kerb may be required to maintain crossing width (cut kerbs not to be less than 300mm in length).
 4. All setting out to be agreed with engineer on site.
 5. All setting out to be agreed on site with engineer.
 6. Edging Type E1/100 to be laid the perimeter of all tactile paved areas.

Rotherham Metropolitan Borough Council
Environment & Development Services
Bailey House, Rawmarsh Road,
Rotherham S60 1TD

Client: **Rotherham Metropolitan Borough Council Environment & Development Services**

| Rev. | Description | Date | Initial | Cnd. | Drawn | Date | Cnd. by |
|------|---------------------------------|---------|---------|------|-------|------|---------|
| A | Addition of landscaping feature | June 09 | LSG | | | | |
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Project Knollbeck Lane Gateway Works, Brampton Phase 2

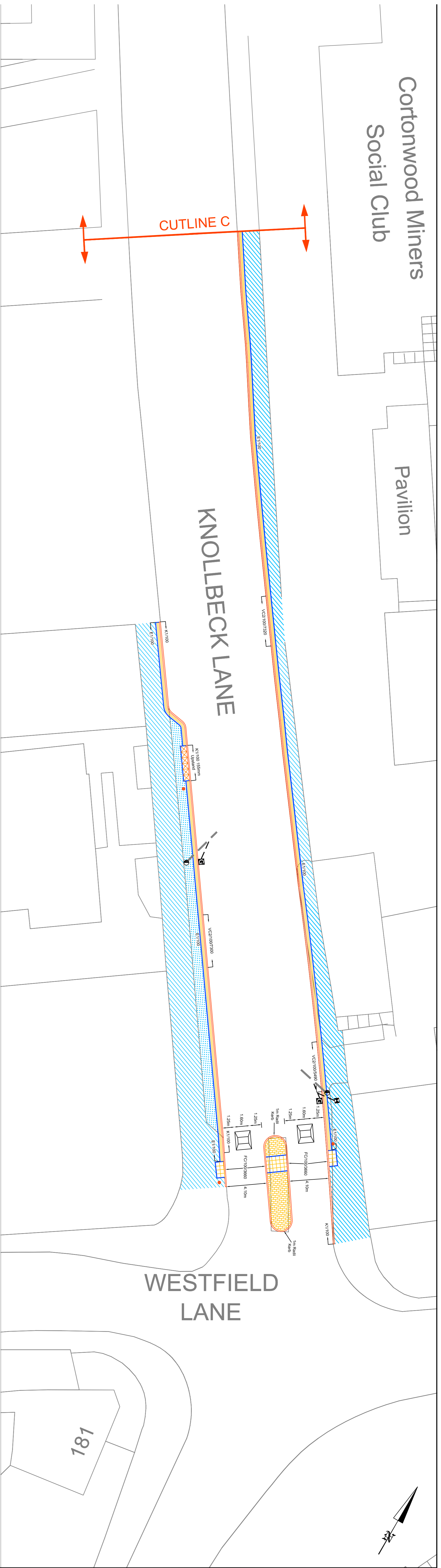
Title Construction Details - Sheet 2

Dwg. No. 122/B6089.30/02

Scales 1:200

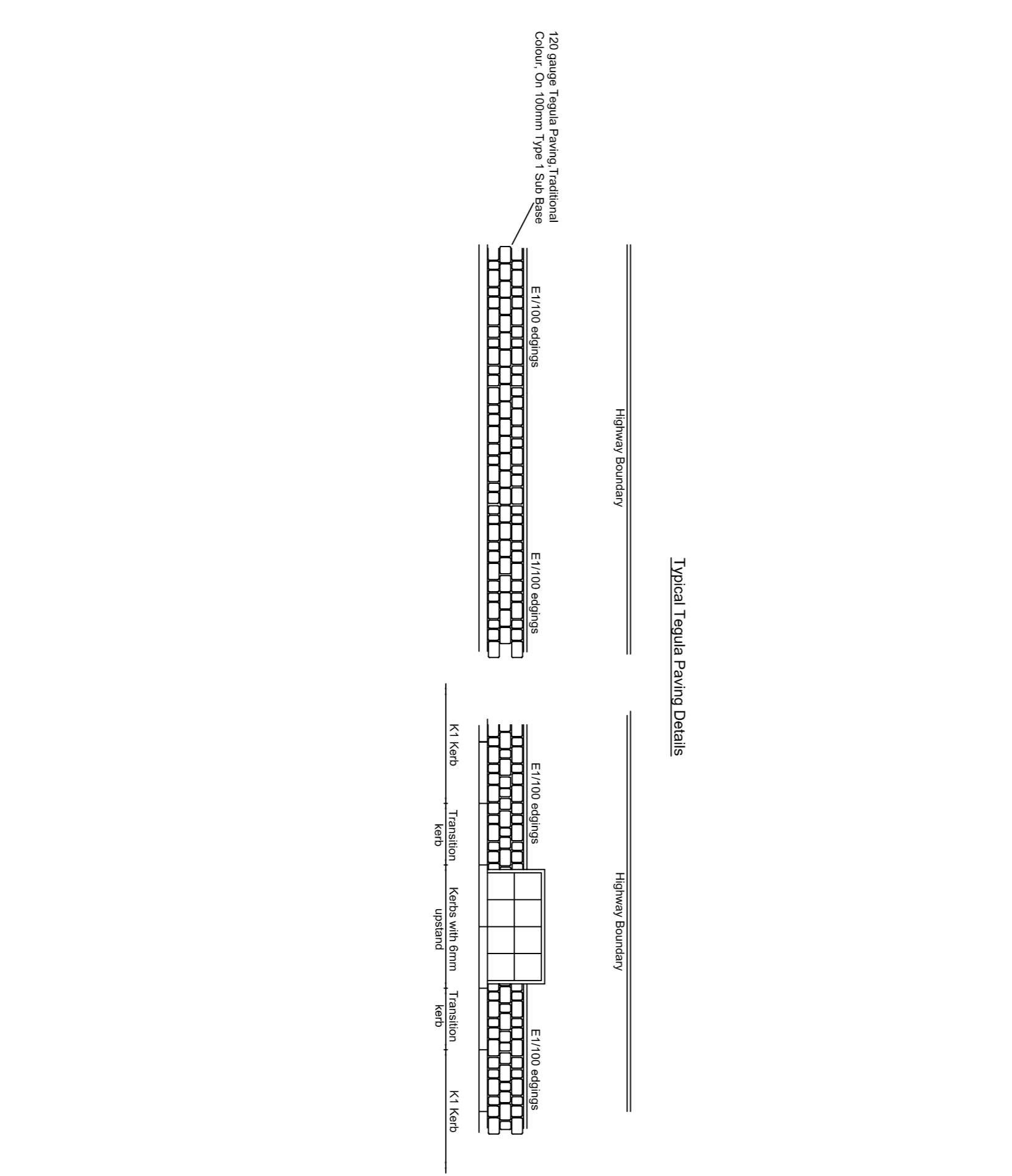
Rev A B C

Date May 2009



- KEY**
- Footway Group 20**
120 gauge Tegula Paving (Traditional colour), on 30mm sand bed as group 20 footway on 100mm type 1 sub base
 - Footway Group 21**
120 gauge Tegula Paving (Traditional colour), laid in herringbone, as group 21 footway on 60mm thick binder course
 - Group 2 Footway & Regulating**
20mm Thick Dense Wearing Course
50mm Thick Dense Macadam Binder Course
55mm Thick Dense Macadam Regulating
 - Excavate Existing Footway & Replace With Group 2 Footway**
20mm Thick Dense Wearing Course
50mm Thick Dense Macadam Binder Course
 - Group 8 Footway**
400x400x60mm Thick Blister Paving laid on 30mm Sand Bed & 100mm Type 1 Sub Base Coloured Buff
 - Group 11 Footway**
600x600mm Thick Barraced Paving laid on 30mm Sand Bed & 100mm Type 1 Sub Base
 - Tegula Margin - 3 Rows A1-120 Gauge**
 - Cast Iron Bolled Type 2 As SD/1200/10 With Reflective Banding**
 - Speed Cushion As SD/700/10/SP2**

- DRAINAGE KEY**
- Replace Existing Grating & Frame With D400 Double Triangular Non-Rock Grating And Frame.
 - Gully Design Type 2 As SD/500/15
 - Gully Design Type 1 As SD/500/14
 - Existing Gully To Be Abandoned, Connection To Be Retained; Gully Pot To Be Filled With ST2 Concrete.
 - Proposed 150mm Diameter Drain Design Group 150/D/GS
 - Existing Gully Connection



| | | | | | |
|---|---------------------------------|--|----------|---------|-------|
| <p>Rotherham Metropolitan Borough Council Environment & Development Services</p> <p>Strategic Director: Karl Battersby, Bsc (Hons) MTP, MRTPI</p> | | <p>Rotherham Metropolitan Borough Council Environment & Development Services Bailey House, Rawmarsh Road, Rotherham S60 1TD</p> | | Client: | |
| Rev. | Description | Date | Initial | Chd. | Drawn |
| A | Addition of landscaping feature | June 09 | LSG | | |
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| C | Removal of some Gateway Works | Sept 09 | LSG | | |
| <p>Project Knollbeck Lane Gateway Works, Brampton Phase 2</p> <p>Title Construction Details - Sheet 3</p> <p>Dwg. No. 122/B6089.30/03</p> <p>Scales (if A1) 1:200</p> <p>Rev A B C</p> | | | | | |
| | | Date | May 2009 | Chd. by | |